

Information Governance

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24 January 2023

Our reference: FOI DA4542

I am responding to your request for information received 16 January 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing to you to request the following information about your NHS Trust under section 1(1) of the Freedom of Information Act 2000:

Question 1. What was the total number of cyber attack incidents that have been recorded in your trust in the past 24 months?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:

31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice

(a) the prevention or detection of crime

The information requested, if released into the public domain, could have the potential to identify weaknesses within the Trusts digital infrastructure, leaving it open to cyber threat. For this reason an exemption has been applied.

Question 2. What is the classification of your policy regarding breach response?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 3. Of the devices running Windows operating systems, what is the number and percentage of devices running Windows 11, Windows 10, Windows 7, Windows XP?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 4. What are the top 20 cyber security risks in your Trust, and how are they managed?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 5. Do you continue to use the Unified Cyber Risk Framework, is so how many risks are still identified/managed.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 6. What is your Patch Management Cycle and how is it implemented on old Operating systems (e.g., for Windows, Windows XP)?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 7. What is your current status on unpatched Operating Systems?



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Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

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Question 8. Of the devices running Windows Servers operating systems, what is the number and percentage of devices running Windows 2000, Windows 2003, Windows 2008, Windows 2012, Windows 2016, Windows 2019, Windows 2022?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 9. Has your Trust signed up to and implemented the NHS Secure Boundary managed service to strengthen cyber resilience? If so, how many cyber security threats has the NHS Secure Boundary detected within your NHS Trust since its implementation?

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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- Question 10. Does your Trust hold a cyber insurance policy? If so:**
- a. What is the name of the provider;**
 - b. How much does the service cost; and**
 - c. By how much has the price of the service increased year-to-year over the last three years?**

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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- Question 11. When did the current Board last receive a briefing on cybersecurity threats within healthcare, and when did they last participate in cyber security training? How frequently, if at all, do these briefings and trainings occur, and are they carried out by cyber security technology professionals?**

Answer: The Trust has reviewed question 11 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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- Question 12. Has your NHS Trust completed a Connection Agreement to use the Health and Social Care Network (HSCN)? If so, did you pass, and is there a copy of the code of connection?**

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 13. Have there been any incidents of staff members or personnel within your Trust being let go due to issues surrounding cyber security governance?

Answer: The Trust has reviewed question 13 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 14. How many open vacancies for cyber security positions are there within your Trust, and is their hour capacity affected by a shortage of qualified applicants?

Answer: The Trust has reviewed question 14 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 15. Are there mandatory minimum training requirements for those transferred internally to work in cybersecurity within your Trust, and if so, how often is the training updated and revised to reflect the evolving nature of the industry?

Answer: The Trust has reviewed question 15 of your request for information under the Freedom of Information Act (FOI) 2000.

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Question 16. How much money is spent by your Trust per year on public relations related to cyber attacks? What percentage of your overall budget does this amount to?

Answer: The Trust has reviewed question 16 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 17. Does your Trust have a Chief Information Risk Officer? If so, who do they report to?

Answer: The Trust does not have a Chief Information Risk Officer.

Question 18. When was the last time your Trust underwent a security audit? At what frequency do these audits occur?

Answer: The Trust has reviewed question 18 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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Question 19. What is your strategy to ensure security in cloud computing?

Answer: The Trust has reviewed question 19 of your request for information under the Freedom of Information Act (FOI) 2000.



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Question 20. Do you purchase additional / enhanced support from a Supplier for end-of-life software (Operating Systems / Applications)? If so, what are the associated costs per year per Operating System /Application, and the total spend for enhanced support?

Answer: The Trust has reviewed question 20 of your request for information under the Freedom of Information Act (FOI) 2000.

The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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