

Information Governance

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Website: <https://www.elft.nhs.uk>

20 December 2022

Our reference: FOI DA4314

I am responding to your request for information received **1st August 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours. When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000.

In order to assist you with your request, I have advised below the timing each question would take in order to assist you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request: Please could you answer the below questions in relation to the trusts off framework usage in financial year 2021-2022;

Question 1: Which off framework agencies did the trust use for HCA and Nursing vacancies and what was the spend on these agencies?

Answer:

- 3D Recruit LTD
- Accident & Emergency Agency LTD
- Applocum Nursing LTD
- Belmont Recruitment LTD
- Charterhouse Medical UK LTD
- Computer Futures
- Coyle Personnel PLC
- DanIUKer LTD
- Emergency Department Staffing LTD
- Enviva Complex
- Globe Locums LTD
- Hallam Medical LTD
- Hanson Grey LTD
- HCL Workforce Solutions
- Henry Schein Medical
- Hojona Mind LTD
- Hunter Ahp Resourcing LTD
- IMC Locums LTD
- Infermiera Healthcare LTD
- Key Medical Services LTD
- Liquid Personnel LTD
- Locum Meds
- Lustro LTD
- M Recruitment LTD
- Malaika Investments (UK) LTD T/A Impact Care Services
- Match Options LTD
- MCM 24 LTD
- Medical 24
- Medical Locum Recuritment Trading As Locum Meds
- Medical Professional Personnel LTD T/A Nursing Personnel & Mpp Locums
- Medicare Health Professionals LTD
- Medicspro LTD
- Medicure Professionals LTD
- Medilink Consulting LTD
- Medlocums Recruitment LTD
- Medsol Healthcare Services LTD
- Merco Medical Staffing LTD
- Minerva Nursing LTD
- MSI Recruitment LTD
- Newham Gp Co-Operative LTD
- Newham Health Collaborative LTD
- Nursing 2000 LTD
- Omega Healthcare Solutions LTD
- Paragon Locums
- Pertemps Medical Professionals LTD
- Placement Group (UK) LTD
- Premium Staff LTD
- Primary Medical Chambers LTD
- Promedical Personnel LTD
- Quality Locum Solutions LTD
- Redspot Healthcare Services LTD
- Reed Specialist Recruitment LTD
- Revive Care Service LTD



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Roc Search LTD

The total expenditure, including the VAT amount on all the non-framework nursing agency invoices dated during the 2021/22 financial year was £7,133,846.76.

Question 2: What was the average charge for both HCA's and Nurses from off framework agencies?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

If any information being requested is already easily accessible via our website we will advise and direct you with a web link.

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to review each invoice separately to determine the breakdown between HCAs and nurses in order to provide an average cost, therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 3: How many HCA shifts were sent out to off framework agencies?

Question 4: How many of these were filled?

Question 5: How many Nursing shifts were sent out to off framework agencies?

Question 6: How many of these were filled?

Answer: The Trust has reviewed questions 3-6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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