

Information Governance

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20 December 2022

Our reference: FOI DA4493

I am responding to your request for information received 9 December 2022. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request:

Question 1: Who currently manages the car parks run for/by the trust?

Answer: The Trust.

Question 2: Do you outsource the parking management to a 3rd party. If so, to who?

Answer: No, the Trust does not outsource parking management to a third party.

Question 3: How many parking related complaints have you received over the last 12 months, split per hospital within the trust?

Answer: The Trust has received zero parking related complaints over the last 12 months.

Question 4: Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?

Answer: No, the Trust does not use Automatic Number Plate Recognition.

Question 5: How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?

Answer: The Trust does not charge for the use of its car parks.

Question 6: When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?

Answer: The Trust does not charge for the use of its car parks.

Question 7: Can users pay to park using a mobile phone-based APP, if so, which one?

Answer: The Trust does not charge for the use of its car parks.

Question 8: How many parking charge notices (PCN's) were issued during the last 12-month period?

Answer: The Trust does not issue parking charge notices.

Question 9: How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

Answer: The Trust does not issue parking charge notices.



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