

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

5 January 2023

Our reference: FOI DA4501

I am responding to your request for information received 14 December 2022. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing to you under the Freedom of Information Act 2000 to request the following information from East London NHS Foundation Trust Perinatal Mental Health Team.

I'm interested in data held between 2020 and the present day

Question 1: The number of patients referred or self-referred to the service and accepted for treatment, broken down by year

Answer: Please see table below:

| Period | Referrals received |
|--------|--------------------|
| 2020 | 2049 |
| 2021 | 2438 |
| 2022 | 2481 |

Question 2: The number of patients referred or self-referred to the service and rejected, broken down by year.

Answer: Please see table below:

| Period | Referrals rejected |
|--------|--------------------|
| 2020 | 21 |
| 2021 | 45 |
| 2022 | 65 |

Question 3: A list of the reasons patients were rejected from the service, by year, broken down by proportion.

Answer: Please see table below:

| Period | No service capacity | (Service user) declined service |
|--------|---------------------|---------------------------------|
| 2020 | 0% | 100% |
| 2021 | 29% | 71% |
| 2022 | 32% | 68% |

Question 4: The number of appointments per year held by phone, online and in person broken down by type.

Answer: Please see table below:

| Period | Face to Face | Telephone | Video/Online |
|--------|--------------|-----------|--------------|
| 2020 | 6836 | 2978 | 2027 |
| 2021 | 4071 | 3734 | 4746 |
| 2022 | 5297 | 1849 | 3912 |



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Question 5: The average waiting time

Answer: Please see table below:

| Period | Average waiting time from referral to 1st appointment (days) |
|--------|--------------------------------------------------------------|
| 2020 | 13 |
| 2021 | 15 |
| 2022 | 18 |



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor