

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

21 December 2022

Our reference: FOI DA4502

I am responding to your request for information received 15 December 2022. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing to request the following from your NHS trust:

- All written and electronic correspondence between your trust and NHS England, responding to instructions set out in an NHS England letter, dated 30 September 2022, titled 'Quality and Safety of Mental Health, Learning Disability and Autism Inpatient services', including:
- Reviews of safeguarding of care and any immediate issues requiring action now, including, but not limited to freedom to speak up arrangements, advocacy provision, complaints, CETRs and ICETRs, and other feedback on services
- Reviews of restrictive interventions, long-term segregations and plans for reduction
- Reviews of culture
- Feedback to the national team regarding the inpatient quality programme run by Liz Durrant

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

The 'Quality and Safety of Mental Health, Learning Disability and Autism Inpatient services' letter sent by NHSE on 30th September 2022 said that feedback would be appreciated. It did not ask for a formal response. East London NHS Foundation Trust has not submitted feedback and is therefore unable to respond to your request.



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