

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

21 February 2023

Our reference: FOI DA4587

I am responding to your request for information received 10 February 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing to you under the Freedom of Information (FOI) Act 2000 to request information regarding Ellern Mede Ridgeway's measurement of its performance against the 'Access and Waiting Time Standard for Children and Young People with an Eating Disorder'.

Question 1: At what point – from the list below - does the Community Eating Disorder Service/s for Children and Young People and any other relevant mental health services provided by Ellen Mede Ridgeway currently stop the 'waiting times clock' for children and young people with an eating disorder? If the Trust provides more than one relevant service, please list answers separately for each.

- Initial phone call to the patient and/or parents/guardians
- Parent/guardian psychoeducation group
- Onward referral to a non-NHS organisation
- Assessment appointment (in person or by video call)
- Second individual appointment for the patient (with or without family present) i.e. First full treatment appointment
- At another time, please specify.

Answer: Ellern Mede Ridgeway is an eating disorder inpatient unit and does not provide Community Eating Disorder Service. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 2: Does the Community Eating Disorder Service/s for Children and Young People and any other relevant mental health services provided by Ellern Ridgeway provide the assessment and first treatment session for children and young people with an eating disorder on the same date? *If the Trust provides more than one relevant service, please list answers separately for each.*

Answer: Ellern Mede Ridgeway is an eating disorder inpatient unit and does not provide Community Eating Disorder Service. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 3: Please list the clinical interventions that the Trust currently uses as justifications to stop the 'waiting times clock' for children and young people with an eating disorder. *If the Trust provides more than one relevant service, please list answers separately for each.*

Answer: Ellern Mede Ridgeway is an eating disorder inpatient unit and does not provide Community Eating Disorder Service. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 4: Please disclose the median and mean gaps (in calendar days) between the appointment used to stop the 'waiting times clock' and the subsequent individual or single family (not group) treatment appointment for children and young people with an eating disorder. *Please do this for each of the (tax) years listed below, based on the year in which the clock was stopped. If the Trust provides more than one relevant service, please list answers separately for each.*

- 2019/20 (tax year)
- 2020/21 (tax year)
- 2021/22 (tax year)
- 2022/23 (tax year – to date [please specify months covered])



Answer: Ellern Mede Ridgeway is an eating disorder inpatient unit and does not provide Community Eating Disorder Service. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor