

Information Governance

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Chief Executive: Paul Calaminus

Chair: Eileen Taylor

9 February 2023

Our reference: FOI DA4561

I am responding to your request for information received 26 January 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey

* Harvey

Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Question 1: How many employees do you have?

Answer: Please see table below:

Staff type	Number
Substantive:	7985
Bank:	1995

ERP

Question 2: Which Enterprise Resource Planning (ERP) or Finance system do you

currently use?

Answer: Oracle Financials.

Question 3: What is the value & expiry date of your current contract/licence? What

are the extension options?

Answer: Contract total - £1,200,278

Contract expiry date - 30 May 2024 Extension options - 8 x 12 month periods.

Question 4: Do you have any plans to review (upgrade/change) this system?

Answer: The Trust has reviewed question 4 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information

of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information

requested and is therefore unable to provide a response.

CRM

Question 5: Which Customer Relationship Management (CRM) System do you

currently use?

Answer: The Trust has reviewed question 5 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information

of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

The Trust does not use CRM and is therefore unable to provide a response.

Chief Executive: Paul Calaminus Chair: Eileen Taylor Question 6: What is the value & expiry date of your current contract/licence? What

are the extension options?

Answer: The Trust has reviewed question 6 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information

of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

The Trust does not use CRM and is therefore unable to provide a response.

Question 7: Do you have any plans to review (upgrade/change) this system?

Answer: The Trust has reviewed question 7 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information

of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

The Trust does not use CRM and is therefore unable to provide a response.

<u>SCM</u>

Question 8: Which Supply Chain Management (SCM) System do you currently use?

Answer: The Trust has reviewed question 8 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information

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(b) if that is the case, to have that information communicated to them.

The Trust does not use SCM and is therefore unable to provide a response.

Question 9: What is the value & expiry date of your current contract/licence? What

are the extension options?

Answer: The Trust has reviewed question 9 of your request for information under the

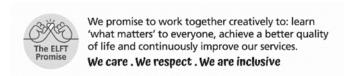
Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information

of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.



Chief Executive: Paul Calaminus Chair: Eileen Taylor The Trust does not use SCM and is therefore unable to provide a response.

Question 10: Do you have any plans to review (upgrade/change) this system?

Answer: The Trust has reviewed question 10 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information

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(b) if that is the case, to have that information communicated to them.

The Trust does not use SCM and is therefore unable to provide a response.

EPM

Question 11: Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?

Answer: The Trust has reviewed question 11 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information

of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

The Trust does not use EPM and is therefore unable to provide a response.

Question 12: What is the value & expiry date of your current contract/licence? What are the extension options?

Answer: The Trust has reviewed question 12 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

The Trust does not use EPM and is therefore unable to provide a response.

Question 13: Do you have any plans to review (upgrade/change) this system?

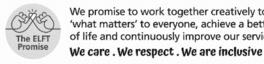
Answer: The Trust has reviewed question 13 of your request for information under the

Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.

Chief Executive: Paul Calaminus Chair: Eileen Taylor

The Trust does not use EPM and is therefore unable to provide a response.

HR & Payroll

Question 14: Which Human Capital Management (HCM) or HR and Payroll system/s do you currently use?

Answer: Payroll for the Trust is outsourced.

The Trust has reviewed question 14 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4217.pdf

Question 15: What is the value & expiry date of your current contract/licence? What are the extension options?

Answer: Payroll for the Trust is outsourced.

The Trust has reviewed question 14 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4217.pdf

Question 16: Do you have any plans to review (upgrade/change) this system?

Answer: Payroll for the Trust is outsourced.

The Trust has reviewed question 16 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

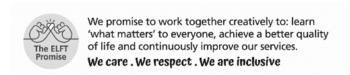
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(b) if that is the case, to have that information communicated to them.

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https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4217.pdf

BI

Question 17: Which Analytics or Business Intelligence systems do you currently use?

Answer: Microsoft Power BI

Question 18: What is the value & expiry date of your current contract/licence? What

are the extension options?

Answer: Contract total - £63,927.97

Contract expiry date - Contract began on 15/10/2020 for 19 months

Extension options – auto renews for 12 month periods.

Question 19: Do you have any plans to review (upgrade/change) this system?

Answer No plans at present.

Question 20 Do you have any plans to migrate to a fully integrated, fully cloud-based

back-office system in the next two years?

Answer No plans at present.

Chief Executive: Paul Calaminus **Chair:** Eileen Taylor