

**Information Governance**

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9 February 2023

**Our reference: FOI DA4564**

I am responding to your request for information received 27 January 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:**

## **1. Telephony and UC/ Collaboration**

**Question 1a. Please confirm the manufacturer of your telephony system(s) that are currently in place.**

Answer: Cisco.

**Question 1b. When is your contract renewal date?**

Answer: 23 July 2024.

**Question 1c. Who maintains your telephony system(s)?**

Answer: Virgin Media.

**Question 1d. Do you use Unified Communications or Collaboration tools , if so which ones?**

Answer: Cisco VC units.

## **2. Microsoft**

**Question 2a. What Microsoft 365 licence do you have across the business e.g. E3, E5**

Answer: E1 and E3.

**Question 2b. Which partner looks after your Microsoft tenant?**

Answer: NHS Digital.

**Question 2c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?**

Answer: Both, cloud including Azure and AWS

## **3. Storage**

**Question 3a. Does your organisation use on-premise or cloud storage or both?**

Answer: Both.

**Question 3b. Please confirm the on-premise hardware manufacturer**

Answer: EMC.

**Question 3c. Please confirm your cloud storage provider**

Answer: Azure and AWS.

**Question 3d. What is your annual spend on cloud storage?**

Answer: Approx £300k.

**Question 3e. How do you back up your data and with who e.g. Backup as a Service**

Answer: VMWare and Veritas.



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