

Information Governance

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28 March 2023

Our reference: FOI DA4220a

I am responding to your request for information received 10 March 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: Thank you for your response.

Could I please clarify some information?

Question 1: We have information that your Trust has been using BI & Data Warehousing system IQVIA- Heathware that with rolling contract. Have you extended their contract of have you replaced the system?

Answer: The Trust does use Heathware however, it is not the Trust's BI and Data Warehousing solution.

The Trust has a rolling twelve month contract which has been renewed

Question 2: Could we please have the new system details and a Go live date for the system?

Answer: A new solution is being built internally for local requirements. There is no current go live date.



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Original Request:

Question 1:

System type – BI & Data Warehousing	
Supplier name	N/A - The data warehouse solution is maintained in house
System name -	N/A
Date installed -	N/A
Contract expiration -	N/A
Is this contract annually renewed? - Yes/No	N/A
Do you currently have plans to replace this system? - Yes/No	N/A
Procurement framework -	N/A
Other systems it integrates with? –	N/A
Total value of contract (£) –	N/A
Notes - e.g. we are currently out to tender	As this is not a question, the Trust is unable to respond

Question 2:

System type – E-Rostering (staffing)	
Supplier name	Allocate
System name -	HealthRoster
Date installed -	30/05/2018
Contract expiration -	29/05/2023
Is this contract annually renewed? - Yes/No	No
Do you currently have plans to replace this system? - Yes/No	No
Procurement framework -	Healthtrust Europe
Other systems it integrates with? –	None
Total value of contract (£) –	The contract value for 2021-2022 was £201,507.
Notes - e.g. we are currently out to tender	As this is not a question, the Trust is unable to respond

Question 3:

System type – Order Communications	
Supplier name	No System Installed
System name -	No System Installed
Date installed -	No System Installed
Contract expiration -	No System Installed
Is this contract annually renewed? - Yes/No	No System Installed
Do you currently have plans to replace this system? - Yes/No	No System Installed
Procurement framework -	No System Installed
Other systems it integrates with? –	No System Installed
Total value of contract (£) –	No System Installed
Notes - e.g. we are currently out to tender	As this is not a question, the Trust is unable to respond



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Question 4:

System type - Pathology	No System Installed
Supplier name	No System Installed
System name -	No System Installed
Date installed -	No System Installed
Contract expiration -	No System Installed
Is this contract annually renewed? - Yes/No	No System Installed
Do you currently have plans to replace this system? - Yes/No	No System Installed
Procurement framework -	No System Installed
Other systems it integrates with? –	No System Installed
Total value of contract (£) –	No System Installed
Notes - e.g. we are currently out to tender	As this is not a question, the Trust is unable to respond

East London NHS Foundation Trust does not provide pathology services and therefore does not hold the information requested.

Question 5:

System type – Pharmacy	
Supplier name	Careflow
System name -	JAC
Date installed -	2018
Contract expiration -	2023
Is this contract annually renewed? - Yes/No	No
Do you currently have plans to replace this system? - Yes/No	No
Procurement framework -	LPP
Other systems it integrates with? –	None
Total value of contract (£) –	The contract value for 2021-2022 was £150,000
Notes - e.g. we are currently out to tender	As this is not a question, the Trust is unable to respond



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