

Information Governance

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17 March 2023

Our reference: FOI DA4623

I am responding to your request for information received 1st March 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response, which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Nimita Parmar
Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing to you under the Freedom of Information (FOI) Act 2000 to request information regarding Ellern Mede Ridgeway's measurement of its performance against the 'Access and Waiting Time Standard for Children and Young People with an Eating Disorder'. Although they are an inpatient service for children and young people with an eating disorder they are submitting data to NHS England's [Strategic Data Collection Service for Children and Young People with an Eating Disorder Waiting Times](#), and it is the reliability of this data collection that is the subject of my questions. As they are an independent sector provider, I am unable to send them an FOI request. I have therefore sent this request to you in your capacity as the lead provider for the North Central and East London Provider Collaborative for CYP Mental Health Services (that includes Ellern Mede Ridgeway).

Question 1: At what point – from the list below - does Ellern Mede Ridgeway currently stop the 'waiting times clock' for children and young people with an eating disorder?

- Initial phone call to the patient and/or parents/guardians
- Parent/guardian psychoeducation group
- Onward referral to a non-NHS organisation
- Assessment appointment (in person or by video call)
- Second individual appointment for the patient (with or without family present) i.e. First full treatment appointment
- At another time, please specify.

Answer: Ellern Mede Ridgeway does not currently use the waiting times clock as this only applies to community services.

Ellern Mede confirmed that they previously submitted data to NHS England in error and have been advised that as they are a private outpatient service, they do not need to submit data.

Question 2: Does Ellern Mede Ridgeway provide the assessment and first treatment session for children and young people with an eating disorder on the same date?

Answer: Pre-admission assessments usually take place first before an admission is arranged. Patients do not receive treatment until they have been admitted as an inpatient.

Question 3: Please list the clinical interventions that Ellern Mede Ridgeway currently uses as justifications to stop the 'waiting times clock' for children and young people with an eating disorder.

Answer: Admission as an inpatient would stop the clock on waiting times.

Question 4: Please disclose the median and mean gaps (in calendar days) between the appointment used to stop the 'waiting times clock' and the subsequent individual or single family (not group) treatment appointment for children and young people with an eating disorder for those accessing treatment at Ellern Mede Ridgeway. Please do this for each of the (tax) years listed below, based on the year in which the clock was stopped.
2019/20 (tax year)
2020/21 (tax year)
2021/22 (tax year)
2022/23 (tax year – to date [please specify months covered])

Answer: Not applicable. As above, Ellern Mede is an inpatient service.



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