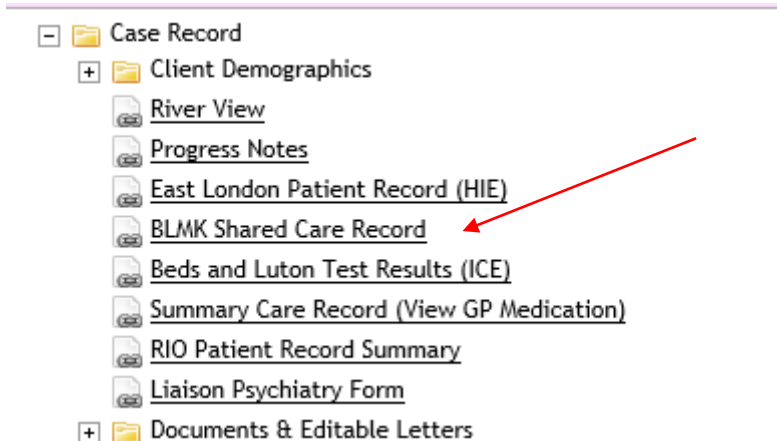


Accessing BLMK Shared Care Record Portal from RiO

1. Accessing the BLMK Shared Care Record

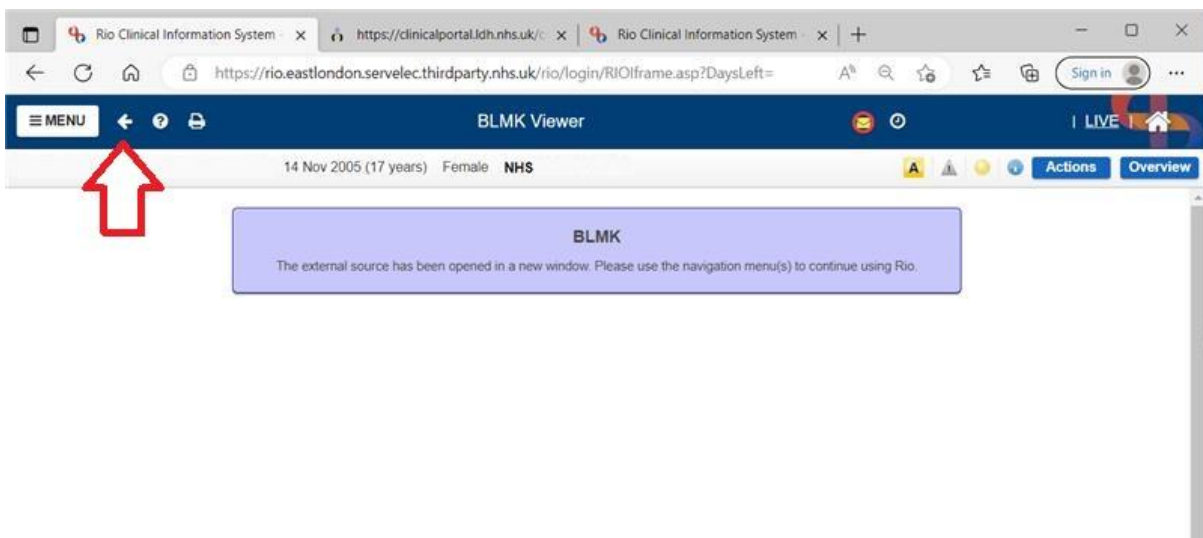
The new link to the BLMK Shared Care record can now be found between the East London Patient Record and the Beds and Luton Test Results:



***If you have customised the Clinical Portal, you may not see the link in the same place as in the picture, so please check further down the list of links and folders.**

2. When you click on this link, it will open a new tab.

If you click on the original RiO tab you may see the screen below. To get back to the patient record you will need to click on the back arrow in RiO.



Accessing BLMK Shared Care Record Portal from RiO

What can be accessed and what does it look like?

The Portal will return the information on your selected patient and the landing page will look as below. You will see there are a number of areas down the left-hand side. A green highlight indicates that there is relevant information available to view.

The screenshot shows the HealthShare patient portal interface. The top navigation bar includes a home icon, the text 'HealthShare', and a user profile icon. Below the navigation bar, there are fields for 'Address', 'Born', 'Gender', 'NHS No.', and 'Hospital No.'. The main content area is divided into several sections, each with a dropdown arrow and a link to 'Recorded Date, Allergen' or 'Lab Number'. The sections are: 'Chartbook', 'Summary', 'Allergies and Adverse Reactions' (highlighted in green), 'Lab Test Item Results', 'Radiology Reports', 'Documents', 'Allergies and Alerts', 'Discharge Medications', 'GP Medication', 'Documents', 'Open Orders', 'Lab Results', 'Radiology Reports', 'Endoscopy Results', 'Encounters', 'ED Diagnoses', 'ED Procedures', 'OP Appointments', 'GP Record', and 'Mental Health (ELFT)'. The 'Allergies and Adverse Reactions' section is expanded, showing a warning message and a table of allergies. The table has columns for 'Allergies', 'Severity', 'Nature of Reaction', 'Recorded Date', 'Entered At', and 'Notes'. The table contains three rows of data: 'Allergy to grass pollen', 'Allergy to dust', and 'Co-amoxiclav 250mg/125mg tablets'. The 'Discharge Medications' section is also expanded, showing a table with columns for 'Lab Number', 'Investigation', 'Test Item', 'Cumulative', 'Result', 'Units', 'Range', 'Comments', 'Flag', 'Collection Date/Time', and 'Result Date/Time'. The table contains one row of data: 'Erythromycin 250mg gastro-resistant tablets'.

Chartbook
> Summary
> Allergies and Alerts
Discharge Medications
GP Medication
Documents
> Open Orders
> Lab Results
Radiology Reports
Endoscopy Results
Encounters
ED Diagnoses
ED Procedures
> OP Appointments
GP Record
Mental Health (ELFT)

Accessing BLMK Shared Care Record Portal from RiO

1. You can see results, medication and GP information. Any item that has a **green bar**, will contain information about the patient.

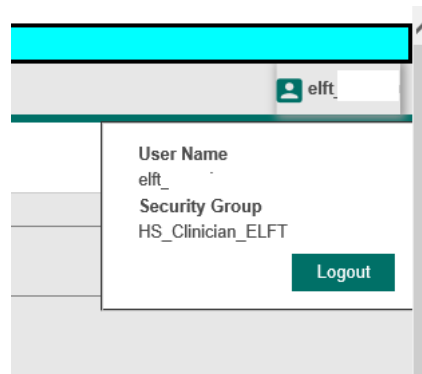
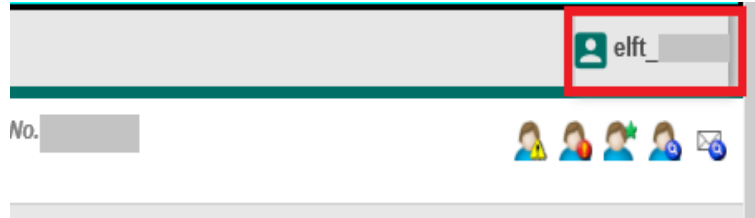
The screenshot shows a user interface for the BLMK Shared Care Record Portal. On the left side, there is a vertical list of menu items. The first item, 'GP Medication', is highlighted with a green bar. Other items include 'Documents', '> Open Orders', '> Lab Results', 'Radiology Reports', 'Endoscopy Results', 'Encounters', 'ED Diagnoses', 'ED Procedures', '> OP Appointments', 'GP Record', and 'Mental Health (ELFT)'. On the right side, there is a section titled 'Record fetched 1:' which contains a vertical list of record categories. The first item, 'Summary', is highlighted with a green bar. Other categories include 'Allergies', 'Medications', 'Immunisations', 'Medical History', 'Encounters', 'Referrals', 'Observations', 'Clinical Items', and 'Administration'.

2. Hospital results and records can also be viewed :

The screenshot shows a user interface for the BLMK Shared Care Record Portal. On the left side, there is a vertical list of menu items. The first item, 'GP Medication', is highlighted with a green bar. Other items include 'Documents', '> Open Orders', 'Lab Results', 'Lab Test Item Results', and 'Lab Investigation Results - table view'. On the right side, there is a section titled 'Lab Investigation Results - table view' which contains a vertical list of record categories. The first item, 'Investigation', is highlighted with a green bar.

Accessing BLMK Shared Care Record Portal from RiO

3. When you have found the information, please remember to log out. This is done by clicking on your name on the **Top Right-hand** side of the screen and then selecting Log Out



Support

If you experience any problems with the BLMK shared Care Record please log a call with the ELFT IT service desk:

ELFT Service Desk phone number is 020 7655 4004

or click on <https://eastlondon.service-now.com/sp> for the IT Service Desk portal where you can log your issue.