

Information Governance

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25 April 2023

Our reference: FOI DA4543

I am responding to your request for information received 13 January 2023 which you clarified on 16 January 2023. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: Psychiatrist administration for service users for last 5 years

Clarification: I require information on Community Mental Health Services for Luton, Bedfordshire.

Question 1: Careplan / outpatient review letters - minimum and maximum length of time from appointment to letter posted to service user

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 2: Average length of appointment wait for service users

Answer: Please see table below:

Year	Average Waiting (days)
2018	25
2019	25
2020	25
2021	32
2022	37

Question 3: No. of service users not seen within their review date

Answer: 662.

Question 4: Average length of time between appointments for service users Psychiatrists at Charter House during the last 5 years

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Psychiatrist administration for service users for last 5 years

Question 5: No. of locum consultant psychiatrists currently in post and what community health team they work for

Answer: There are three locum community consultants in Bedfordshire and Luton.



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The system does not assign consultants to a specific CMHT. We are therefore unable to respond to this part of your request.

Question 6: No. of permanent consultant psychiatrists currently in post and what community health team they work for

Answer: There are 22 permanent community consultants in Bedfordshire and Luton.

The system does not assign consultants to a specific CMHT. We are therefore unable to respond to this part of your request.

Question 7: Average employment length of locum consultant psychiatrist

Answer: 3.44 years.

Question 8: Average employment length of permanent consultant psychiatrist

Answer: 5.82 years.

Question 9: Recruitment and retention of psychiatrists, what plans are in place to retain staff

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 10: Average salary of locum consultant psychiatrists (hour, day, weekly rate)

Answer: Average Hourly Rate: £174.77. We do not hold a day or weekly rate.

Question 11: Average salary of permanent consultant psychiatrists

Answer: Average Hourly Rate: £192.22. We do not hold a day or weekly rate

Question 12: Minimum and maximum caseload for psychiatrist

Answer: There is no minimum or maximum caseload for a psychiatrist in the CMHTs.



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