

**Information Governance**

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24 April 2023

**Our reference: FOI DA4605**

I am responding to your request for information received 17 February 2022. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



**Nimita Parmar**  
Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:** Please do provide all relevant information to the following questions, with both text and relevant links to documents.

**Question 1.** When was your last networking (LAN, Core, edge) refresh, and when is the next refresh planned?

Answer: Last refresh was in 2021. There is no plan yet for the next one.

**Question 2.** When was your last Wi-Fi refresh, and when is the next refresh planned?

Answer: Currently in progress.

**Question 3.** When was your last telephony or Unified Communications refresh, and when is the next refresh planned?

Answer: Last refresh 2019

Next refresh circa 2023/24.

**Question 4.** When was your last mobile devices/pagers refresh, and when is the next refresh planned?

Answer: Mobile refresh is an ongoing process. Currently there is not a standard timeframe/roadmap for Mobile model replacements.

Pagers we are not in control of, we solely pay the invoices.

**Question 5.** Can you confirm contract end dates and vendors for each of the above?

Answer: Networking – The Trust does not currently have a vendor.  
Wifi Refresh - The Trust does not currently have a vendor.  
Telephony – Vendor: Virgin Media. Contract end date: 31 March 2023.  
Mobile Devices – Vendor: CDW. Contract end date: 31 March 2023.

**Question 6.** Do you have an integration or workflow solution across the multiple technology systems in the trust?

Answer: No.

**Question 7.** What are the key parts of your Digital Transformation and/or Hospital of the Future strategy going forward?

Answer: Stronger site connectivity  
Better WiFi  
Cloud platform expansion  
Virtual desktop computing

**Question 8.** What adoption of Internet of Things has been implemented? Do you have an IOT containment policy?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*



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East London NHS Foundation Trust does not have an IOT Containment policy and is therefore unable to provide a response.

**Question 9. What adoption of asset tracking/real-time asset monitoring or RFID has been implemented or is being considered or planned? Does this include patient flow?**

Answer: Not implemented currently and no immediate plans to review this.

**Question 10. Can you confirm contract dates and vendors?**

Answer: Not applicable.



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