

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

28 April 2023.

**Our reference: FOI DA4665**

I am responding to your request for information received 28 March 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Nimita Parmar  
Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:** I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

**Question 1: System Type – Discharge Letters**

**System definition: Discharge Letters - the ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.**

**Supplier name**

Answer: Servlec.

**System name**

Answer: RiO.

**Date installed**

Answer: Installed in 2017.

**Contract expiration**

Answer: 29 July 2024.

**Is this contract annually renewed? - Yes/No**

Answer: No.

**Do you currently have plans to replace this system? - Yes/No**

Answer: No.

**Procurement framework**

Answer: LPP Information Management & Technology (IM&T) framework.

**Other systems it integrates with?**

Answer: GP EMIS and SytmOne.

**Total value of contract (£)**

Answer: £2,603,720.

**Notes - e.g. we are currently out to tender**

Answer: Not applicable.

**Question 2: System name - Diagnostic Reporting**

**System definition: Diagnostic Reporting - test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement**



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Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not have a diagnostic reporting system and is therefore unable to provide a response.

### **Question 3: System type –Digital Dictation**

**System definitions: Digital Dictation - device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it**

#### **Supplier name**

Answer: The Trust has reviewed this question of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Question 1:  
[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3862.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3862.pdf)

#### **System name -**

Answer: The Trust has reviewed this question of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
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#### **Date installed -**

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### **Contract expiration -**

Answer: The Trust has reviewed this question of your request for information under the Freedom of Information Act (FOI) 2000.

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### **Is this contract annually renewed? - Yes/No**

Answer: The Trust has reviewed this question of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Question 2:  
<https://www.elft.nhs.uk/sites/default/files/2023-01/ANON%20Response%20-%20FOI%20DA4389.pdf>

### **Do you currently have plans to replace this system? - Yes/No**

Answer: The Trust has reviewed this question of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Question 2:  
<https://www.elft.nhs.uk/sites/default/files/2023-01/ANON%20Response%20-%20FOI%20DA4389.pdf>

### **Procurement framework - Other systems it integrates with?**

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The information requested is accessible here: Question 2:  
<https://www.elft.nhs.uk/sites/default/files/2023-01/ANON%20Response%20-%20FOI%20DA4389.pdf>

### **Total value of contract (£)**

Answer: The Trust has reviewed this question of your request for information under the Freedom of Information Act (FOI) 2000.

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*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

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**Notes - e.g. we are currently out to tender**

Answer: Not applicable.

**Question 4: System type – Bed Management**

**System definition: Bed Management - real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements**

**Supplier name**

Answer: Servlec.

**System name -**

Answer: RiO.

**Date installed -**

Answer: Installed in 2017.

**Contract expiration -**

Answer: 29 July 2024.

**Is this contract annually renewed? - Yes/No**

Answer: No.

**Do you currently have plans to replace this system? - Yes/No**

Answer: No.

**Procurement framework**

Answer: LPP Information Management & Technology (IM&T) framework.

**Other systems it integrates with?**

Answer: East London Patient Record and the BLMK Shared Care Record.

**Total value of contract (£)**

Answer: £2,603,720.

**Notes - e.g. we are currently out to tender**

Answer: Not applicable.



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