

**Information Governance**

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18 April 2023

**Our reference: FOI DA4401**

I am responding to your request for information received 6 October 2022. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

## Request:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

- **Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.**
- **Lift service and maintenance – Service contract for lift service and maintenance.**
- **Food – Service contract that is focused around catering services.**
- **General waste services contracts – The organisation's primary general waste service contract.**
- **Laundry services where clothes and linen can be washed and ironed.**

**Contract profile questionnaire for each type of contract:**

- Question 1. Supplier/Provider of the services**  
**Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.**  
**Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.**  
**Question 4. The number of sites the contract covers**  
**Question 5. The start date of the contract**  
**Question 6. The end date of the contract**  
**Question 7. The duration of the contract, please include information on any extensions period.**  
**Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Please see answers for each contract below.

### **Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services.**

**Question 1. Supplier/Provider of the services**

Answer: OCS

**Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Answer: The recorded spend for 2022-23 was £20,070,219.13. This includes all recorded costs relative to domestics, hotel services, cleaning materials and cleaning equipment.

**Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Answer: Provision of soft facilities management services, including escorting, cleaning, linen & laundry, security, couriering, catering, gardening, portering.



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**Question 4. The number of sites the contract covers**

Answer: All Trust sites

**Question 5. The start date of the contract**

Answer: 1st April 2022

**Question 6. The end date of the contract**

Answer: 31st March 2026

**Question 7. The duration of the contract, please include information on any extensions period.**

Answer: 5 years, plus 2 extra years for extension, to take it up until March 2028.

**Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Answer: Dr Mohit Venkataram  
Executive Commercial Director

**Lift service and maintenance – Service contract for lift service and maintenance.**

**Question 1. Supplier/Provider of the services**

Answer: CLC Facilities  
Jacksons Lift  
Rydon  
Barts Health NHS Trust  
Homerton University NHSFT (HUH)

**Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Answer: The recorded spend for 2022-23 was £109,935.93. Please note that although there are four organisations that provide this service across multiple sites, however we only hold financial records for two of these service providers.

**Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Answer: Monthly and annual lift maintenance and repairs.

**Question 4. The number of sites the contract covers**

Answer: 10 in London.

**Question 5. The start date of the contract**

Answer: 1st July 2022 (CLC)  
1st May 2022 (Rydon)  
N/A (Jacksons, Barts and HUH)

**Question 6. The end date of the contract**



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Answer: 30th June 2023 (CLC)  
30th April 2023 (Rydon)  
N/A (Barts, Jackson Lifts, HUH)

**Question 7. The duration of the contract, please include information on any extensions period.**

Answer: 3 years, plus 2 extra years for extension, to take it up until April 2025 (Rydon)  
1 year, with no extension included (CLC)  
N/A (Barts, HUH, Jackson Lifts)

**Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Answer: Dr Mohit Venkataram  
Executive Commercial Director

**Food – Service contract that is focused around catering services.**

**Question 1. Supplier/Provider of the services**

Answer: OCS.

**Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Answer: The recorded catering and provisions spend for 2022-23 was £2,825,198.52.

**Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Answer: Provision of soft facilities management services, including escorting, cleaning, linen & laundry, security, couriering, catering, gardening, portering.

**Question 4. The number of sites the contract covers**

Answer: All Trust sites

**Question 5. The start date of the contract**

Answer: 1st April 2022

**Question 6. The end date of the contract**

Answer: 31st March 2026

**Question 7. The duration of the contract, please include information on any extensions period.**

Answer: 5 years, plus 2 extra years for extension, to take it up until March 2028.

**Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Answer: Dr Mohit Venkataram  
Executive Commercial Director



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**General waste services contracts – The organisation’s primary general waste service contract.**

**Question 1. Supplier/Provider of the services**

Answer: Grundon - London.  
Veolia - Bedford and Luton

**Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Answer: £233k for Grundon  
£71k Veolia 21/22

**Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Answer: Domestic and recycling services. Plus specialist waste equipment at JHC, Wolfson and Newham

**Question 4. The number of sites the contract covers**

Answer: All Trust sites

**Question 5. The start date of the contract**

Answer: 1<sup>st</sup> July 2021

**Question 6. The end date of the contract**

Answer: 31<sup>st</sup> June 2024

**Question 7. The duration of the contract, please include information on any extensions period.**

Answer: 3 plus 1 plus 1 contract

**Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Answer: Dr Mohit Venkataram  
Executive Commercial Director

**Laundry services where clothes and linen can be washed and ironed.**

**Question 1. Supplier/Provider of the services**

Answer: OCS.

**Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Answer: The recorded spend for 2022-23 laundry services was £210,899.43

**Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.**



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Answer: Provision of soft facilities management services, including escorting, cleaning, linen & laundry, security, couriering, catering, gardening, portering.

**Question 4. The number of sites the contract covers**

Answer: All Trust sites

**Question 5. The start date of the contract**

Answer: 1st April 2022

**Question 6. The end date of the contract**

Answer: 31st March 2026

**Question 7. The duration of the contract, please include information on any extensions period.**

Answer: 5 years, plus 2 extra years for extension, to take it up until March 2028.

**Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Answer: Dr Mohit Venkataram  
Executive Commercial Director



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