

Information Governance

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Website: <https://www.elft.nhs.uk>

25 May 2023

Our reference: FOI DA4562

I am responding to your request for information received 26 January 2023. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request:

Connectivity and Network Services

Question 1: Who provides your WAN and internet connectivity and the annual spend on each.

Answer: Virgin Media - Approx. £1m per annum

Question 2: Who provides your SIP trunks and what is the annual spend.

Answer: Virgin Media and Telecoms Resource - Approx £1.5m per annum

Question 3: Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend.

Answer: Virgin Media - Approx. £1m per annum

Question 4: Who provides your LAN infrastructure and what is your annual spend.

Answer: Virgin Media - Approx. £1m per annum

Question 5: Who provides your WIFI infrastructure and what is your annual spend.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3904.pdf

Question 6: Please confirm the manufacturer(s) of your wired network core and edge switching?

Answer: Cisco.

Question 7: When was your core network installed?

Answer: 2014.

Question 8: Has it been updated subsequently?

Answer: Yes.

Question 9: Who maintains your core network?

Answer: This is maintained internally.

Question 10: When is the contract renewal date?

Answer: 30 March 2023.



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Question 11: Please confirm value of the initial project?

Answer: The Trust has reviewed question 11 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 12: Please confirm the value of annual support/maintenance services (in £)?

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

While the Trust can provide the annual spend for the supplier, it does not record support/maintenance spend separately from core network, connectivity and infrastructure services. The information is not recorded as requested and the Trust is therefore unable to provide a response.



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