

Information Governance

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Website: <https://www.elft.nhs.uk>

4 May 2023

Our reference: FOI DA4568

I am responding to your request for information received 31 January 2023. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request:

Question 1: Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Please provide the following information for each staffing group (Medical/Dental, Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical, Nursing and Midwifery / Healthcare Assistants (HCAs) and . If there is no service provider, please state this.

i. Medical / Dental

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

iv. Non-Medical, Non-Clinical (NMNC)

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

Answer: We do not have a managed service provider for NMNC as this is carried out in house.

Question 2: Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend? Please provide the following information for each staffing group. If there is no service provider, please state this.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

iv. Non-Medical, Non-Clinical (NMNC)

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

Answer: We do not have a managed service provider for NMNC as this is carried out in house.



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Question 3: Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical/Dental - 2022 spend on temporary agency staff (excluding VAT)?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical - 2022 spend on temporary agency staff (excluding VAT)?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs) - 2022 spend on temporary agency staff (excluding VAT)?

iv. Non-Medical, Non-Clinical (NMNC) - 2022 spend on temporary agency staff (excluding VAT)?

Answer: The total recorded Agency spend for financial year April 2021 - March 2022 was £30,211,907.

Please see table below for breakdown:

Staff type	Spend
Agency Medical Doctors & Consultants	£10,981,540
Agency Nurses	£11,633,704
Agency AHP	£3,700,837
Agency HCA	£756,589
Agency Scientific, Therapeutic and Technical	£882,214

Question 4: Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

Answer: Tanya Carter, Chief People Officer

Question 5: Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*



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(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust is not an ICS and is therefore unable to provide a response.



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