

Information Governance

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17 May 2023

Our reference: FOI DA4660

I am responding to your request for information received 27 March 2023 and clarified on 24 April 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response, which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing on behalf of a registered charity dedicated to supporting elderly people in our local community. We are seeking information under the Freedom of Information Act 2000 to enhance our understanding of the services available to older residents within your NHS's jurisdiction.

We kindly request information on the contracts you currently commission for the following services:

Dementia Support.
Hospital Discharge.
Social Prescribing.
Information and Advice Services.
Advocacy.
Carers Support.
End of Life Care.
Community Champions / Wellbeing Coordinators.
Elderly Day Centre.
Befriending.
Footcare/toenail cutting.
Non-Emergency Patient Transport.
Bereavement Support.
Digital Inclusion.

Question 1a: For each service, please provide the following information:
Name of the service provider

- a. Dementia Support.
- b. Hospital Discharge.
- c. Social Prescribing.
- d. Information and Advice Services.
- e. Advocacy.
- f. Carers Support.
- g. End of Life Care.
- h. Community Champions / Wellbeing Coordinators.
- i. Elderly Day Centre.
- j. Befriending.
- k. Footcare/toenail cutting.
- l. Non-Emergency Patient Transport.
- m. Bereavement Support.
- n. Digital Inclusion.

Clarification: Social Prescribing - Social prescribing is a key component of Universal Personalised Care. It is an approach that connects people to activities, groups, and services in their community to meet the practical, social and emotional needs that affect their health and wellbeing.

Elderly Day Centre – Day opportunities run for groups of adults at specific community venues – running activities, events and skills building etc.

Digital Inclusion – A commissioned service dedicated to providing digital skills and enablement to the elderly.

Answer: Please see table below:

Service	Service provider
a. Dementia Support	Alzheimer's Society
b. Hospital discharge	In-house



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c. Social Prescribing	Compass Wellbeing
d. Information and Advice Services	PALS in-house
e. Advocacy	POHWER
f. Carers Support	Not Applicable
g. End of Life Care	Not Applicable
h. Community Champions / Wellbeing Coordinators	Not Applicable
i. Elderly Day Centre	Hestia
j. Befriending	Hestia
k. Footcare/toenail cutting	Not Applicable
l. Non-Emergency Patient Transport	CHS – In-house
m. Bereavement Support	In-house chaplains - Nigel Copsey
n. Digital Inclusion	In-house – Saleem Haider

Question 1b: The estimated expiry date/ month for the current contract

Answer: Please see table below:

Service	Service provider	Contract expiry date
a. Dementia Support	Alzheimer's Society	31 March 2024
b. Hospital discharge	In-house	Not Applicable
c. Social Prescribing	Compass Wellbeing	31 March 2026
d. Information and Advice Services	PALS in-house	Not Applicable
e. Advocacy	POHWER	31 March 2024
f. Carers Support	Not Applicable	Not Applicable
g. End of Life Care	Not Applicable	Not Applicable
h. Community Champions / Wellbeing Coordinators	Not Applicable	Not Applicable
i. Elderly Day Centre	Hestia	31 October 2023
j. Befriending	Hestia	31 October 2023
k. Footcare/toenail cutting	Not Applicable	Not Applicable
l. Non-Emergency Patient Transport	CHS – In-house	Not Applicable
m. Bereavement Support	In-house chaplains	Not Applicable
n. Digital Inclusion	In-house	Not Applicable



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