

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

10 May 2023

Our reference: FOI DA4699

I am responding to your request for information received 20 April 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I am writing to you under the Freedom of Information Act 2000 regarding the translation and interpreting services, including BSL, used by the trust. Please could you provide the following information:

Question 1: Name of service provider or providers.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2022-08/ANON%20Response%20-%20FOI%20DA4203%20v1.pdf>

Question 2: Copy of successful tender.

Answer: Not applicable. The Trust has awarded the contract to Compass Wellbeing our wholly-owned subsidiary, which is exempt from normal procurement requirements.

Question 3: Final pricing of successful bidder.

Answer: Not applicable. Compass Wellbeing is exempt from normal procurement requirements.

Question 4: Where was this opportunity advertised?

Answer: Not applicable.

Question 5: Expiry date of the current contract.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2022-08/ANON%20Response%20-%20FOI%20DA4203%20v1.pdf>

Question 6: How many bidders submitted responses?

Answer: Not applicable.

Question 7: Name of all bidders who submitted responses.

Answer: Not applicable.

Question 8: Rank of all bidders who submitted responses

Answer: Not applicable.

Question 9: What was the contract value of all interpreting and translation services in 2022?



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Answer: The contract value in 2022/23 for all interpreting and translation services was £ 995,670.52 + VAT.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor