

Information Governance

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25 May 2023

Our reference: FOI DA4705

I am responding to your request for information received 21 April 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request:

Question 1: The number of cancelled, delayed or missed appointments at your Trust as a result of British Medical Association strikes w/c 11th – 15th April, broken down by

- 1. Type of appointment, e.g. checkup, treatment, surgery**
- 2. Type of care the appointment/surgery was required for, e.g. cancer – please specify which department too**

Answer: 1. Type of appointment. Please see table below:

Appointment Type	No. Cancelled Or DNA
Review	816
Treatment	770
Assessment	483
CPA (Care Programme Approach) Review	34
Post discharge follow up	9
S42 (Care Act) Enquiry	2
Mental Health Act Assessment	1

2. Type of care the appointment/surgery was required for, e.g. cancer – please specify which department too. Please see table below:

Department	No. Cancelled Or DNA
Primary Care Mental Health Services	589
Community Mental Health Team - Functional	472
Other Mental Health Service - out of scope of National Tariff Payment System	318
Early Psychosis Intervention Team	101
Personality Disorder Service	76
Crisis Resolution Team	64
Community Team for Learning Disabilities	58
Autistic Spectrum Disorder Service	56
Specialist Perinatal Mental Health Community Service	53
Memory Services/Clinic	52
Psychological Therapy Service (non IAPT)	51
Home Treatment Team	49
Psychotherapy Service	43
Community Eating Disorder Service	42
Mental Health Support Team	25
Individual Placement and Support Service	17
Forensic Mental Health Service	15
Criminal Justice Liaison and Diversion Service	13
Neurodevelopment Team	5
Rehabilitation & Recovery Service	4
Other Mental Health Service - in scope of National Tariff Payment System	4
General Psychiatric Service	2
Rough Sleeping Service	2
Psychiatric Liaison	2
Looked After Children Service	2



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