

**Information Governance**

Robert Dolan House  
9 Alie Street  
London  
E1 8DE

Email [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

Website: <https://www.elft.nhs.uk>

6 July 2023

**Our reference: FOI DA4757**

I am responding to your request for information received 24 May 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:** For the following calendar years; 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.

**\*Answers should include patients using GP services, sexual health clinics or any other NHS funded service that provides coil fittings and removals.**

**Question 1:** How many appointment requests for coil fittings did your Trust receive? \*

**Answer:** Please see table below:

| Year              | Number of appointments |
|-------------------|------------------------|
| 2023 (up to date) | 0                      |
| 2022              | 0                      |
| 2021              | 0                      |
| 2020              | 0                      |
| 2019              | 0                      |
| 2018              | 0                      |

**Question 2:** How many appointment requests for coil removals did your Trust receive?

**Answer:** Please see table below:

| Year              | Number of appointments |
|-------------------|------------------------|
| 2023 (up to date) | 0                      |
| 2022              | 0                      |
| 2021              | 0                      |
| 2020              | 0                      |
| 2019              | 0                      |
| 2018              | 0                      |

**Question 3:** How many Intrauterine device (IUD) fittings were performed by your Trust?

**Answer:** Please see table below:

| Year              | Number of appointments |
|-------------------|------------------------|
| 2023 (up to date) | 7                      |
| 2022              | 16                     |
| 2021              | 30                     |
| 2020              | 66                     |
| 2019              | 100                    |
| 2018              | 86                     |

**Question 4:** How many Intrauterine device (IUD) removals were performed by your trust?

**Answer:** Please see table below:

| Year              | Number of appointments |
|-------------------|------------------------|
| 2023 (up to date) | 0                      |
| 2022              | 5                      |
| 2021              | 16                     |
| 2020              | 52                     |
| 2019              | 51                     |
| 2018              | 57                     |

**Question 5:** What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?



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Answer: Please see table below:

| Year              | Average wait time |
|-------------------|-------------------|
| 2023 (up to date) | N/A               |
| 2022              | 18 days           |
| 2021              | 26 days           |
| 2020              | 18 days           |
| 2019              | 27 days           |
| 2018              | 21 days           |

**Question 6: What was the average wait time for a patient to have a Intrauterine device (IUD) removed?**

Answer: Please see table below:

| Year              | Average wait time |
|-------------------|-------------------|
| 2023 (up to date) | 0                 |
| 2022              | 11 days           |
| 2021              | 33 days           |
| 2020              | 19 days           |
| 2019              | 25 days           |
| 2018              | 20 days           |

**Question 7: How many complaints did your Trust received regarding coil fittings?**

Answer: Please see table below:

| Year              | Number of complaints |
|-------------------|----------------------|
| 2023 (up to date) | 0                    |
| 2022              | 1                    |
| 2021              | 2                    |
| 2020              | 0                    |
| 2019              | 0                    |
| 2018              | 0                    |

**Question 8: How many complaints did your Trust received regarding coil removals?**

Answer: Please see table below:

| Year              | Number of complaints |
|-------------------|----------------------|
| 2023 (up to date) | 0                    |
| 2022              | 0                    |
| 2021              | 0                    |
| 2020              | 0                    |
| 2019              | 0                    |
| 2018              | 0                    |

Note: All data presented here refers to services provided by our GP Practices and does not relate to community and mental health services.



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