

Information Governance

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6 July 2023

Our reference: FOI DA4436a

I am responding to your request for information received 21 April 2023. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I understand that you report this information to NHSE. What can you provide from that reporting that gives an indication of your temp staffing usage?

Answer: Please see below information that has been reported to NHS England. Please note, this is information that has been reported centrally and further booked shifts may not have been reported.

Question 1: For the month of September 2022 how many shifts for agency staff were worked for
1) Agency nurses and
2) Agency healthcare assistants

Answer: Agency nurses: 1903 shifts
Agency healthcare assistants: 52 shifts

Question 2: Of the total number of shifts worked how many were booked with tier one agencies

Answer: The total number of shifts booked with tier one agencies in September 2022 was 845.

Question 3: Of the total number of shifts worked how many were booked with non-framework suppliers

Answer: Agency nursing: 207 shifts
Agency healthcare & assistants: 12 shifts

Question 4: Of the total number worked how many shifts were booked at escalated rates i.e. above the NHSi price cap

Answer: Agency nursing: 1,124 shifts
Agency healthcare & assistants: 26 shifts



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Original Request:

Question 1: For the month of September 2022 how many shifts for agency staff were worked for 1) agency nurses and 2) agency healthcare assistants

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information. Our accounting system is not designed to capture shift patterns. In order to collate this information, staff would have to scrutinise 1299 invoices to establish the number of shifts filled. It is estimated that it would take 85 hours to extract this information.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 2: Of the total number of shifts worked how many were booked with tier one agencies

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information. Our accounting system is not designed to capture shift patterns. In order to collate this information, staff would have to scrutinise 478 invoices to establish the number of shifts filled. It is estimated that it would take 40 hours to extract this information.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.



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Question 3: Of the total number of shifts worked how many were booked with non-framework suppliers

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information. Our accounting system is not designed to capture shift patterns. In order to collate this information, staff would have to scrutinise 821 invoices to establish the number of shifts filled. It is estimated that it would take 68 hours to extract this information.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 4: Of the total number worked how many shifts were booked at escalated rates i.e. above the NHSi price cap

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information. Our accounting system is not designed to capture shift patterns. In order to collate this information, staff would have to scrutinise 1299 invoices to establish the number of shifts filled. It is estimated that it would take 108 hours to extract this information.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

