

**Information Governance**

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16 June 2023

**Our reference: FOI DA4667**

I am responding to your request for information received 29 March 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:**

**Question 1: What is your current bank spend for the last 12 months?**

Answer: Our current bank spend for the last 12 months dated April 2022 - March 2023 was £46,891,692.

**Question 2: What is your current agency spend for the last 12 months?**

Answer: Our current agency spend for the last 12 months dated April 2022 - March 2023 was £30,210,701.

**Question 3: Do you have a Managed Bank Provider or a Bank System Provider? If so who is the Provider and what is the contract end date?**

Answer: Bank is managed in-house.

**Question 4: What is your current fill rate for bank?**

Answer: The current fill rate for bank is 92.13 percent.

**Question 5: Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date?**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 2 and 3:

<https://www.elft.nhs.uk/sites/default/files/2023-03/ANON%20Response%20-%20FOI%20DA4616.pdf>

**Question 6: What is your current fill rate for agency?**

Answer: The current fill rate for agency is 91 percent.

**Question 7: Do you have a Direct Engagement Provider? If so who is the Provider, what is the fee and what is the contract end date?**

Answer: Provider: ICS Ingage  
Fee: £180k + VAT for the active six-month extension.  
Contract end date: 9 November 2023.

**Question 8: If you have Direct Engagement in place what is the current % uptake?**

Answer: The current uptake for direct engagement is 92.13 percent.



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