

Information Governance

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5 July 2023

Our reference: FOI DA4700

I am responding to your request for information received 20 April 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours. When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and in order to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to assist you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager



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If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request: This FOI request relates to people admitted to psychiatric inpatient wards who are parents.

By 'inpatient ward' we refer to: any ward that provides primarily psychiatric care, that has provision for overnight use, including locked and unlocked wards; including male, female, and mixed wards; including rehabilitation and forensic wards.

We do not need data relating to wards that are (or were during time period in question) exclusively delivering care to patients with dementia, or exclusively delivering care to older adults, or exclusively delivering care to children and adolescents (CAMHS).

Where possible please provide data on forensic wards separately from other types of ward.

By 'parent', we refer to any individual who has a child/children aged under 18 years (this can include step/foster/adopted/biological children). These parents need not necessarily have current caring responsibility (e.g. their child/children could be in temporary foster care).

We also include as a 'parent' any individual who has any other formal residential caring responsibility for a child aged under 18 years (e.g. where a grandparent has parental responsibility for a grandchild).

We are seeking data covering the period from 1st January 2018 to 31st December 2019 inclusive.

Question 1: Admissions Data

a. How many individual admissions (for one night or more) were made to each psychiatric inpatient ward in the Trust. This question refers to all patient admissions, not just parents.

Section 12 (1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18-hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information in 1a and in order to collate this information, it would take staff two hours to collate.

b. How many of the patients reported under 1.a. were parents (as defined above)?

If possible, please provide this information disaggregated by ward, and for each ward, please indicate:

- **Ward gender type (male/female/mixed)**
- **Mean age of patients admitted during reporting period**



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Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record parental information for inpatients as requested and is therefore unable to provide a response.

Question 2: Parental Status Data Collection

- a. **What data are routinely collected on parental status when inpatients are admitted or during their care?
For example, are any of the following recorded:**
- b. **parenthood status,**
- c. **parental responsibility,**
- d. **children's age,**
- e. **involvement of statutory services, where child currently resides?**
- f. **Is any other related information routinely recorded?**

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record parental information for inpatients as requested and is therefore unable to provide a response.

Question 3: Trust/ward policies and procedures

- a. **Please provide copies of Trust policy documents which include reference to the needs of psychiatric inpatients who are parents and their families (e.g. family visit policies).**

Answer: The Trust has reviewed question 3a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record parental information for inpatients as requested and is therefore unable to provide a response.



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b. Please provide copies of any internal guidelines/SOPs used by wards to manage child visits to wards.

Answer: Section 12 (1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18-hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information on question 3b and to collate this information, it would take staff twenty-two hours to collate.

c. Please provide a copy of each inpatient ward induction/welcome pack for inpatients.

Answer: Section 12 (1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18-hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information on question 3c, and to collate this information, it would take staff twenty-two hours to collate.

d. Please provide a copy of any written information provided to carers of inpatients.

Answer: The Trust has reviewed question 3d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:
[ELFT Carers Friends & Families Strategy Brochure \(fliphtml5.com\)](http://fliphtml5.com)

e. Please provide a copy of information provided to the carers of children of inpatients while they are inpatients (e.g. foster carer, grandparent).

Answer: Section 12 (1) of the Freedom of Information Act 2000 states:



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Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18-hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information on question 3e and to collate this information, it would take staff twenty-two hours to collate.

f. Please provide a copy of any information provided to child(ren) of inpatients.

For items a-f, please state if no such materials exist.

Answer: Section 12 (1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18-hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information on question 3f and to collate this information, it would take staff twenty-two hours to collate.

Question 4: Child visits.

a. During the reporting period, how many parents received at least one visit from their child/ren during their inpatient ward admission?

b. During the reporting period, how many individual visits were made by children to inpatient psychiatric wards?

Answer: The Trust has reviewed question 4a and 4b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record child visits information for inpatients as requested and is therefore unable to provide a response.



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Question 5: Family-friendly facilities

- a. Please provide a description of any family visit room(s) on each inpatient ward (include details of fixtures and fittings).**
- b. For each family room, state whether it is used solely for the purpose of family visits.**
- c. Please provide a photograph of each family room (a snapshot from a phone is fine).**

Answer: The Trust has reviewed question 5a, 5b and 5c of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record descriptions of family rooms as requested and is therefore unable to provide a response.



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