

**Information Governance**

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6 July 2023

**Our reference: FOI DA4817**

I am responding to your request for information received 4 July 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
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**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:** My enquiry is in association to your sexual health services at your NHS trust, not the private provider who may produce and/or process your STI postal test kits on behalf of your trust, but my enquiry is in relation to how much it costs you to produce, send out and process the tests via the private provider, well as how many tests you send out from your service. If you do not use a private provider, please ignore references to a private provider.

Please provide this data in a spreadsheet format such as excel.

**Question 1:** How many STI postal test kits on average do you send out a year in total from your sexual health service?

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide STI postal kits described in this request. We are therefore unable to provide a response.

**Question 2:** What is the average amount of test kits you send out to service users from your sexual health services a day?

**Answer:** Not applicable.

**Question 3:** What is the maximum amount of test kits you have sent out to service users in a day?

**Answer:** Not applicable.

**Question 4:** What is the average percentage of tests that are returned?

**Answer:** Not applicable.

**Question 5:** What is the range return rate of the percentage of tests that are returned? (For example: One provider has told me, "Return rates typically range between 70% and 95% depending on the region, averaging between 75-80%.")

**Answer:** Not applicable.

**Question 6:** How much does your STI test cost to produce, send out and process, including pathology (the cost of processing the samples)?

**Answer:** Not applicable.



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