

**Information Governance**

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6 July 2023

**Our reference: FOI DA4634**

I am responding to your request for information received 10 March 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Total number of hours of agency nurses used by the Trust in the month of February 2023**

Answer: The total number of hours agency nurses used by the Trust in the month of February 2023 was 9659.

**Question 2: Of the total number of agency nurse hours used, the number of hours procured 'off-framework'**

Answer: The number of these hours procured 'off-framework' was 200 hours.

**Question 3: Of the total number of agency nurse hours used, the number of hours procured at 'break glass' or rates above the NHSI rate caps.**

Answer: Of the 9659 hours, 6470 were procured at 'break glass' or rates above the NHSI rate caps.

**Question 4: Of the total number of agency nurse hours used, the number of hours procured at an increased AFC banding i.e. band 5 offered band 6 as an incentive.**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 5: Total number of hours of agency healthcare assistants used by the Trust in the month of February 2023**

Answer: The total number of hours agency healthcare assistants used by the Trust in the month of February 2023 was 243 hours and 30 minutes.

**Question 6: Of the total number of agency healthcare assistants hours used, the number of hours procured 'off-framework'**

Answer: The number of these hours procured 'off-framework' was 26 hours.

**Question 7: Of the total number of agency healthcare assistants hours used, the number of hours procured at 'break glass' or rates above the NHSI rate caps.**

Answer: The number of these hours procured at 'break glass' or rates above the NHSI rate caps was 112 hours and 30 minutes.

**Question 8: Total number of hours of agency pharmacy staff used by the Trust in the month of February 2023**

Answer: The total number of hours agency pharmacy used by the Trust in the month of February 2023 was 302 hours.



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**Question 9: Of the total number of agency pharmacy staff hours used, the number of hours procured 'off-framework'**

Answer: The number of hours procured off-framework was zero.

**Question 10: Of the total number of agency pharmacy staff hours used, the number of hours procured at 'break glass' or rates above the NHSI rate caps.**

Answer: The number of hours procured at 'break glass' or rates above the NHSI rate caps was zero.



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