

Information Governance

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27 July 2023

Our reference: FOI DA4756a

I am responding to your request for information received 19th July 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: The link you provided for your Voice recognition system referred back to FOI DA3862 from 25 November 2021. According to this FOI the contract has already expired. Could you provide an update regarding your Voice recognition systems as per the original request?

Question 1: System type

Answer: Voice Recognition.

Question 2: Supplier name

Answer: BigHand & Nuance.

Question 3: System name

Answer: BigHand and Dragon Medical One.

Question 4: Date installed

Answer: BigHand was installed on 26 June 2023.
Dragon Medical One was installed on 30 March 2020 (this contract was extended).

Question 1: Contract expiration

Answer: BigHand: The contract will expire 36 months after the commencement date, 1 March 2023, with two optional extensions of twelve months each.
Dragon Medical One: This contract expired on 14 May 2023. However, this was extended and will now expire on 14 May 2024.



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Original Request:

Question 1: Please provide information regarding the following systems:

1. Analytics (BI that includes outcomes)
2. Child Health System
3. Health Information Exchange (HIE)
4. Improving Access to Psychological Therapies (IAPT)
5. Order Communications
6. Pathology
7. Population health management
8. Transfers of care system
9. Trust Integration Engine (TIE)
10. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department

- a) System type –
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes - e.g. we are currently out to tender

Answer: Please see table below:

1. Analytics (BI that includes outcomes)	
System definitions: Analytics (BI that includes outcomes): Analytical software and processes to collect and analyse data including clinical outcomes to support both business planning and reporting.	
a) System type –	Interactive data visualization software
b) Supplier name -	Microsoft
c) System name -	Microsoft Power BI
d) Date installed -	2019
e) Contract expiration -	04/01/24
f) Is this contract annually renewed? Yes/No	Yes
g) Do you currently have plans to replace this system? - Yes/No	The Trust has reviewed question 1g of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: <i>Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i>



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	<p><i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
h) Procurement framework	Shared Business Service (SBS)
i) Other systems it integrates with?	Power BI integrates with the East London Data Warehouse
j) Total value of contract (£)	£3.75 million
k) Notes - e.g. we are currently out to tender	<p>The Trust has reviewed question 1k of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>

2. Child Health Systems

System definitions: Child Health System: Responsible for collating data from healthcare professionals for children aged 0-19 in a specified area, into a single child health record.

a) System type -	EPR for RiO
b) Supplier name -	Access Group.
c) System name -	RiO.
d) Date installed -	2007.
e) Contract expiration -	29/07/24.
f) Is this contract annually renewed? - Yes/No	No.
g) Do you currently have plans to replace this system? - Yes/No	<p>The Trust has reviewed question 2g of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p>



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	East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.
h) Procurement framework -	G cloud 12.
i) Other systems it integrates with? –	National Spine, NCRS, NRL, eRS,
j) Total value of contract (£) –	£2.5 million.
k) Notes - e.g. we are currently out to tender	<p>The Trust has reviewed question 2k of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>

3. Health Information Exchange (HIE)

System definitions:

Health Information Exchange (HIE): Is the electronic transmission of healthcare-related data among medical facilities, health information organizations, and government agencies according to national standards. HIE enables care professionals to view shared records and make more informed decisions for patients.

a) System type –	Health Information Exchange (HIE)
b) Supplier name -	Barts Health / Cerner Millenium
c) System name -	Cerner HIE
d) Date installed -	September 2016
e) Contract expiration -	31/03/24
f) Is this contract annually renewed? - Yes/No	No.
g) Do you currently have plans to replace this system? - Yes/No	<p>The Trust has reviewed question 3g of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i></p>



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	<p><i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
h) Procurement framework -	Not applicable.
i) Other systems it integrates with? –	RiO and EMIS.
j) Total value of contract (£) –	£500.000 per annum.
k) Notes - e.g. we are currently out to tender	<p>The Trust has reviewed question 3k of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>

4. Improving Access to Psychological Therapies (IAPT)

System definitions:

Improving Access to Psychological Therapies (IAPT): A patient management and reporting system for psychological therapists providing cognitive behavioural therapy (CBT) and other related treatments, which meets the central IAPT reporting requirements. Used to measure local accessibility of psychological therapies.

a) System type –	<p>The Trust has reviewed question 4a of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 1</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4579.pdf</p>
b) Supplier name -	The Trust has reviewed question 4b of your request for information under the Freedom of



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	<p>Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 1</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4579.pdf</p>
c) System name -	<p>The Trust has reviewed question 4c of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 1</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4579.pdf</p>
d) Date installed -	2008.
e) Contract expiration -	30/09/23.
f) Is this contract annually renewed? - Yes/No	No.
g) Do you currently have plans to replace this system? - Yes/No	<p>The Trust has reviewed question 4g of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
h) Procurement framework -	Not applicable.
i) Other systems it integrates with? –	None currently.
j) Total value of contract (£) –	£110,000.
k) Notes - e.g. we are currently out to tender	The Trust has reviewed question 4k of your request for information under the Freedom of



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	<p>Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
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5. Order Communications

System definitions: Order Communications: Electronic ordering communications systems (OCS) are computer applications used to enter diagnostic and therapeutic patient care orders, for example laboratory test requests or prescriptions, and to view test results. The primary aim of the system is to remove most of the current paper-based process for requesting laboratory investigations and for receiving results

<p>a) System type –</p>	<p>The Trust has reviewed question 5a of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>b) Supplier name -</p>	<p>The Trust has reviewed question 5b of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>c) System name -</p>	<p>The Trust has reviewed question 5c of your request for information under the Freedom of Information Act (FOI) 2000.</p>



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	<p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>d) Date installed -</p>	<p>The Trust has reviewed question 5d of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>e) Contract expiration -</p>	<p>The Trust has reviewed question 5e of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>f) Is this contract annually renewed? - Yes/No</p>	<p>The Trust has reviewed question 5f of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>



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<p>g) Do you currently have plans to replace this system? - Yes/No</p>	<p>The Trust has reviewed question 5g of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>h) Procurement framework -</p>	<p>The Trust has reviewed question 5h of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>i) Other systems it integrates with? –</p>	<p>The Trust has reviewed question 5i of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>j) Total value of contract (£) –</p>	<p>The Trust has reviewed question 5j of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 3</p>



	https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf
k) Notes - e.g. we are currently out to tender	<p>The Trust has reviewed question 5k of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>

6. Pathology	
System definitions: Pathology: Pathology testing is managed electronically	
a) System type –	<p>The Trust has reviewed question 6a of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
b) Supplier name -	<p>The Trust has reviewed question 6b of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>



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<p>c) System name -</p>	<p>The Trust has reviewed question 6c of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>d) Date installed -</p>	<p>The Trust has reviewed question 6d of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>e) Contract expiration -</p>	<p>The Trust has reviewed question 6e of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
<p>f) Is this contract annually renewed? - Yes/No</p>	<p>The Trust has reviewed question 6f of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4</p>



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	https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf
g) Do you currently have plans to replace this system? - Yes/No	<p>The Trust has reviewed question 6g of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
h) Procurement framework -	<p>The Trust has reviewed question 6h of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
i) Other systems it integrates with? –	<p>The Trust has reviewed question 6i of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf</p>
j) Total value of contract (£) –	<p>The Trust has reviewed question 6j of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p>



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	The information requested is accessible here: Question 4 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4220.pdf
k) Notes - e.g. we are currently out to tender	The Trust has reviewed question 6k of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: <i>Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.</i> East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

7 Population Health Management

System definitions:

Population health management: Population health management platforms cover the set of IT capabilities and related services that enable provider organizations to manage populations of patients and achieve the specific quality, cost and experience goals.

a) System type –	The Trust does not currently have any Population Health Management systems in informatics.
b) Supplier name -	Not applicable.
c) System name -	Not applicable.
d) Date installed -	Not applicable.
e) Contract expiration -	Not applicable.
f) Is this contract annually renewed? - Yes/No	Not applicable.
g) Do you currently have plans to replace this system? - Yes/No	Not applicable.
h) Procurement framework -	Not applicable.
i) Other systems it integrates with? –	Not applicable.
j) Total value of contract (£) –	Not applicable.
k) Notes - e.g. we are currently out to tender	The Trust has reviewed question 7k of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: <i>Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i>



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	<p><i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
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8 Transfers of care system

System definitions:

Transfers of care system: System used to manage and collect data on patient moving from one care provider to another.

a) System type –	The Trust does not have a system that monitors transfers of care.
b) Supplier name -	Not applicable.
c) System name -	Not applicable.
d) Date installed -	Not applicable.
e) Contract expiration -	Not applicable.
f) Is this contract annually renewed? - Yes/No	Not applicable.
g) Do you currently have plans to replace this system? - Yes/No	Not applicable.
h) Procurement framework -	Not applicable.
i) Other systems it integrates with? –	Not applicable.
j) Total value of contract (£) –	Not applicable.
k) Notes - e.g. we are currently out to tender	Not applicable.

9. Trust Integration Engine (TIE)

System definitions:

Trust Integration Engine (TIE): Trust Integration Engine (TIE)-Integration engine enables trust merger sites to access clinical systems through one consistent, secure platform.

a) System type –	Trust Integration Engine.
b) Supplier name -	Intersystems Corporation.
c) System name -	Intersystem HealthShare Health Connect.
d) Date installed -	31/11/2022.
e) Contract expiration -	24/10/2023.
f) Is this contract annually renewed? - Yes/No	No.
g) Do you currently have plans to replace this system? - Yes/No	<p>The Trust has reviewed question 9g of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i></p> <p><i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i></p> <p><i>(b) if that is the case, to have that information communicated to them.</i></p>



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	East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.
h) Procurement framework -	HTE Europe.
i) Other systems it integrates with? –	RiO Integration Hub (Conexes).
j) Total value of contract (£) –	£95,000.
k) Notes - e.g. we are currently out to tender	<p>The Trust has reviewed question 9k of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>

10 Voice recognition

System definitions:

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

a) System type –	<p>The Trust has reviewed question 10a of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3862.pdf</p>
b) Supplier name -	<p>The Trust has reviewed question 10b of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p>



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	<p>The information requested is accessible here: Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3862.pdf</p>
c) System name -	<p>The Trust has reviewed question 10c of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3862.pdf</p>
d) Date installed -	<p>The Trust has reviewed question 10d of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3862.pdf</p>
e) Contract expiration -	<p>The Trust has reviewed question 10e of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here: Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3862.pdf</p>
f) Is this contract annually renewed? - Yes/No	No.
g) Do you currently have plans to replace this system? - Yes/No	The Trust has reviewed question 10g of your request for information under the Freedom of Information Act (FOI) 2000.



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	<p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
h) Procurement framework -	<p>The Trust has reviewed question 10h your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here Question 15: https://www.elft.nhs.uk/sites/default/files/2022-07/ANON%20Response%20-%20FOI%20DA4045.pdf</p>
i) Other systems it integrates with? –	None currently.
j) Total value of contract (£) –	<p>The Trust has reviewed question 10j your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here Question 5: https://www.elft.nhs.uk/sites/default/files/2022-07/ANON%20Response%20-%20FOI%20DA4045.pdf</p>
k) Notes - e.g. we are currently out to tender	<p>The Trust has reviewed question 9k of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i></p>



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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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