

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

11 July 2023

Our reference: FOI DA4823

I am responding to your request for information received 6 July 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: I would be most grateful if you would provide me, under the Freedom of Information Act, the information requested below.

The details we require are:

Question 1: Do you use a social media management platform?

Answer: Yes

Question 2: If so, what tools do you use?

Answer: Tweetdeck

Question 3: How much do you spend annually on a social media management tool?

Answer: Zero.

Question 4: Which month & year does your contract with your supplier end?

Answer: Not applicable.

Question 5: Do you use a social listening / media monitoring platform?

Answer: No.

Question 6: If so, what tools do you use?

Answer: Not applicable

Question 7: How much do you spend annually on a social listening / media monitoring tool?

Answer: Zero.

Question 8: Which month & year does your contract with your supplier end?

Answer: Not applicable.

Question 9: Who is the senior officer in charge of these contracts?

Answer: Not applicable.



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