

Information Governance

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26 July 2023

Our reference: FOI DA4829

I am responding to your request for information received 10 July 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: Please can you provide me with information concerning the maintenance of your corporate estate i.e., operational buildings, land and any other property (e.g., investment) and schools, if they are within your jurisdiction. Not any social housing/dwellings.

Question 1: What type of maintenance management model does your organisation use? E.g., Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.

Answer: Our Soft and Hard FM services to our directly managed estate is provided from a blended model of prime soft / hard FM providers with a mix of sub and directly appointed contractors

Question 2: Can you provide a list of the approved contractors used?

Question 3: What are the total values of contracts granted?

Question 4: When do these contracts expire?

Question 5: What services are provided in each contract?

Question 6: What procurement method was used? E.g., Open ITT, Framework if so, which one?

Answer: For questions 2-6, please see table below:

2. Contractors	3. Contract Value	4. End Date	5. Services Provided	6. Procurement Process
CLC Facilities Ltd	£15,003.14 + Callout Charges	30/06/2023	Hard FM Services (Electrical Testing & Lift Services)	Tender
Crown Promotions & Removals Limited	Activity Based	30/09/2023	Removal Services	Tender
Hollmark Ltd	Unavailable at this time	30/06/2024	Hard FM Services (Electrical Testing)	Tender
Castons	Activity Based	29/09/2026	Construction Consultancy Services CA	Framework Agreement
Sonnemann Toon Architects LLP	Activity Based	31/03/2026	Construction Consultancy Services STA	Framework Agreement
The Tooley & foster Partnership t/a FDE Architects	Activity Based	31/03/2026	Construction Consultancy Services TF	Framework Agreement
M&G Fire Protection (Essex) Ltd	£69,105	31/03/2024	Fire Alarm Maintenance	Framework Agreement
Barry Morgan	Activity Based	31/03/2024	Hard FM - Fabric Only (London)	Framework Agreement
Pineapple Contracts	Activity Based	09/11/2024	Furniture Supplier PC	Framework Agreement
Wagstaff Interior Group	Activity Based	09/11/2024	Furniture Supplier WIG	Framework Agreement
Welltex	Activity Based	09/11/2024	Furniture Supplier W	Framework Agreement
Gunnebo	£4,242	13/09/2023	Security Services	Under £10k



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2. Contractors	3. Contract Value	4. End Date	5. Services Provided	6. Procurement Process
Rydon	£1,715,268.43	30/04/2024	Hard FM Services	Competitive Dialogue
Kingsway Group UK	Activity Based	31/03/2024	Supply, Installation and Maintenance of Specialist Doors and Fire Doors	Framework Agreement
Restore Datashred Ltd	Activity Based	30/06/2024	Confidential Waste	Tender
Sharpsmart	Activity Based	30/06/2024	Clinical, Hazardous and Radioactive Waste	Tender
Veolia - BLMK	Activity Based	30/06/2024	General Waste & Recycling	Tender
Grundon - London	Activity Based	30/06/2024	Waste Management	Tender
Firemark	£2,736.95	19/07/2024	Fire Equipment Maintenance	Framework Agreement
OCS Group Ltd	£5,640,808.02	31/03/2027	Soft Facilities Management Services	Tender
Pinpoint	Unavailable at this time	30/06/2024	Maintenance Service	Waiver
H&M Security	Activity Based	31/03/2024	Security Services	Waiver
Secure UK/SecureUs	Unavailable at this time	31/03/2024	CCTV Services	Waiver
Kent County Council/Laser Energy/Corona Energy	Activity Based	31/03/2025	Daily and Non Daily Metered Gas	Off-Framework
EDF	Activity Based	31/03/2024	Energy	Off-Framework
Wave	Activity Based	26/10/2024	Anglian Water	Off-Framework
Aqua Protec	£22,596.36	31/03/2024	Water Hygiene Management Programme	Quote Exercise
ETA Projects	Activity Based	TBC - under negotiation	Authorising Engineer (Lifts)	Quote Exercise
LECS	£11,000	31/05/2024	Authorising Engineer (Lifts)	Quote Exercise
Lexica	£17,000	TBC - under negotiation	Refurbishment - Ludgate Ward	Off-Framework



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