

Information Governance

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19 July 2023

Our reference: FOI DA4839

I am responding to your request for information received 13th July 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request, then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request: We are researching and compiling information about NHS trusts' use of technology as part of our ongoing coverage of the NHS tech landscape. According to our records, your trust's contract with below supplier is expiring (or has expired already).

Question 1: Please could you confirm whether you have agreed a contract with a new supplier (if so, what is the contract length and name of the supplier and system in question), or if you have extended your contract with your existing supplier? If neither, please provide details of what's happening at the minute (e.g., the trust is procuring a new system, the trust is developing an in-house solution etc).

Answer: The Trust has extended its contract with the same suppliers except for UK Cloud.

Technology	Mapped Supplier	Mapped product	Contract ending date Final	Revised Date
Clinical decision support system	Pando	Pando	31/03/2023	31/03/2024
Remote consultation system provider (e.g. video and online consultations)	Zoom	Zoom	15/02/2023	15/02/2024
Remote consultation system provider (e.g. video and online consultations)	Microsoft	Teams	15/02/2023	15/02/2024
Remote consultation system provider (e.g. video and online consultations)	Webex		15/02/2023	15/02/2024
Remote consultation system provider (e.g. video and online consultations)	AccuRex		15/02/2023	15/02/2024
Remote consultation system provider (e.g. video and online consultations)	Induction Healthcare	Attend Anywhere	15/02/2023	15/02/2024
Remote consultation system provider (e.g. video and online consultations)	Clinic. Co		15/02/2023	15/02/2024
Virtual ward and remote monitoring system provider	UK Cloud		01/01/2023	Terminated. Supplier went into liquidation.



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