

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

1 August 2023

**Our reference: FOI DA4694**

I am responding to your request for information received 18 April 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
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**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:** I am writing to you under the Freedom of Information Act 2000 to request information regarding temporary labour usage in your organisation, including contractors, temporary workers, and freelancers. Please can you provide me with the following information for the most recent complete fiscal year:

Please can you provide the information in the form of an Excel spreadsheet.

**Question 1:** Total number of temporary workers engaged by your organisation, broken down by department or function, if possible.

**Answer:** Please see table below:

<b>As of 3 July 2023</b>	
<b>Staff type</b>	<b>Total</b>
Add Prof Scientific and Technic- 88	88
Additional clinical- 841	841
Administrative- 397	397
Allied health-48	48
Medical and dental- 261	261
Nursing and midwifery- 361	361
<b>Total</b>	<b>1996</b>

**Question 2:** Total annual expenditure on temporary workers, including a breakdown of costs by department or function, if possible.

**Answer:** Please see table below:

<b>Temporary Staff - Bank &amp; Agency Staff</b>			
<b>Department/Function</b>	<b>Amount</b>	<b>Department/Function</b>	<b>Amount</b>
C-SPECIALIST NURSING	202,264.28	THCHS ADMISIONS AVOIDANCE	1,379,076.73
C-Child Development Service	112,491.92	CENTRAL EST & FACILITY	135,420.78
C-THERAPIES PAEDS	18,716.11	THCHS CARE OF THE ELDERLY	64,624.37
C-EHCC INPAT SERVICES	1,059,791.27	THCHS MANAGEMENT	5,444.35
C-FREE NURSING CARE RNCC	71,507.54	THCHS FOOT HEALTH	13,428.97
C-CONTINENCE ADVISORY SER	56,343.77	THCHS CONTINUING CARE	410,812.77
C-FOOT HEALTH SERVICE	81,258.59	THCHS THERAPY ROTATION	95,239.01
C-GROUP MANAGER THERAPIES	36,303.91	B-LD	108,060.92
Community Neuro Service	195,656.94	North Beds CAMHS	1,039,185.48
C-PHYSIOTHERAPY SERVICE	268,609.28	B-COMMUNITY SERVICES - MH	3,070,944.03
C-SPEECH + LANGUAGE THERA	3,134.79	B-ADMIN	241,861.28
C-SOUTH EPC TEAM	489,488.38	B-CRISIS TEAMS	1,118,058.40
C-NE EPC TEAM	1,713,767.23	B-INPATIENT SERVICES -MH	2,289,092.66



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Temporary Staff - Bank & Agency Staff			
Department/Function	Amount	Department/Function	Amount
C-NW EPC TEAM	764,965.13	B-MANAGEMENT MH	220,844.54
C-CENTRAL EPC TEAM	258,127.95	B-MEDICAL	4,150,597.48
C-PECT THERAPIES	4,404.75	B-SOCIAL CARE TEAM	33,291.11
CHN ADMIN	105,712.08	BL-CORPORATE BUSINESS SUPPORT	8,912.54
C-LEARNING DISABILITES	50,860.49	South Beds CAMHS	1,115,617.86
PERFORMANCE & BUSINESS MGT	297,237.91	L-COMMUNITY SERVICES	618,999.46
ICT	837,631.02	L-ADMIN	186,644.80
PRIMARY CARE	2,913,139.34	L-INPATIENT SERVICES	2,754,609.57
NEL VACCINATION	870,795.70	L-MANAGEMENT	467,051.24
CAMHS EAST LONDON	405,436.72	L-MEDICAL	2,566,098.21
Primary Care Psych.Serv.	535,218.15	L-CRISIS TEAMS	774,009.82
Coborn	1,662,536.28	CHB - MANAGEMENT	228,781.18
NH MHCOP	194,967.40	CHB - PCH TEAMS	4,097,822.78
TH MHCOP	170,081.37	CHB - ADMINISTRATION	36,822.28
GENERAL MEDICAL SERVICES	306,732.38	CHB - PALLIATIVE CARE	24,761.29
CH AMH MANAGEMENT	440,646.66	CHB - PODIATRY	84,199.17
CH AMH MEDICAL	914,849.67	CHB - SLT	87,249.89
CH AMH COMMUNITY TEAMS	1,411,180.88	CH AMH THERAPIES	145,403.56
CH MHCOP	190,674.39	CH AMH INPATIENT WARDS	3,730,981.20
NH AMH COMMUNITY TEAMS	1,451,294.46	NH AMH CENTRAL SERVICES	- 55,089.97
NH AMH MEDICAL	2,190,743.13	NH AMH ADMINISTRATION	296,068.73
NH AMH INPATIENT WARDS	3,150,259.70	TH AMH INPATIENT WARDS	2,557,164.64
NH AMH OCCUPATIONAL THERAPY	31,990.43	FORENSIC NURSING	7,569,678.49
NH AMH PSYCHOLOGY	120,961.52	FORENSIC OT	18,990.41
TH AMH COMMUNITY TEAMS	1,102,545.59	FORENSIC DIRECTORATE	99,032.39
TH AMH CENTRAL SERVICES	832,459.35	FORENSIC SUPPORT SERVICES	42,851.97
TH AMH THERAPIES	72,075.95	FORENSIC - PD	201,920.15
TH AMH MEDICAL	683,515.43	R and D Unit for Social Comm Pysc	75,169.53



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Temporary Staff - Bank & Agency Staff			
Department/Function	Amount	Department/Function	Amount
NCEL OPERATIONAL BUDGET	73,813.84	CHN Management	19,294.16
NEL VACCINATION OPS	630,685.21	C - Diabetic Service	11,425.46
TH MHCOP INPATIENT WARDS	955,384.57	BL-ALLIED HEALTH PROFESSIONALS	42,346.10
CITY HACKNEY CAMHS	310,599.31	BL-MEDICAL	7,355.11
NEWHAM CAMHS	423,532.64	L-SOCIAL CARE	28,057.17
SPEC ADDICTION SERVICES	299,660.71	THCHS LOCALITY MGT	4,662.13
Spec Serv Central Support	130,257.91	THCHS CONTINENCE	11,062.90
TOWER HAMLETS CAMHS	316,444.57	CHB - PHLEB AND WARFARIN	47,316.92
TH AMH LEARNING DISABILITY	47,762.05	CHB - SPOA	17,650.05
FORENSIC CLINICAL SUPPORT	59,500.34	CHB - TISSUE VIABILITY	6,243.60
FORENSIC MEDICAL	294,513.72	CHB - PSYCHOLOGY	19,225.83
DIRECTOR OF OPERATIONS	638,585.64	CHB - CONTINENCE	4,970.85
CHIEF EXECUTIVE	63,146.35	CHB - INPATIENT	990.98
ALTERNATIVE MEDICAL PRIMARY SERVI	3,160.80	CHB - COMPLEX CARE	5,956.84
FINANCE DIRECTORATE	716,513.67	CHB - SPECIALIST NURSING	7,525.86
PEOPLE AND CULTURE	663,446.27	NMET SIFT & PGME	122.92
MEDICAL DIRECTOR	366,100.66	DIR. OF SOCIAL INCLUSION	11,216.22
NURSING DIRECTORATE	363,036.38	CHB - WHEELCHAIR SERVICE	521.59
CORPORATE AFFAIRS	79,538.09	CHB - HEART FAILURE	837.74
CHIEF QUALITY OFFICER	78,464.86	R and D Grants Misc	15,384.05
DIRECTOR OF INTEGRATED CARE	63,920.75	CH AMH COMMISSIONING	1,083.43
THCHS EPCT	2,028,689.07	R and D Research Office	4,333.88
<b>Grand Total</b>		<b>34,887,135.25</b>	

**Question 3: Total number of agency suppliers (Preferred Suppliers/non-Preferred Suppliers) in your organisation's labour supply chain.**

Answer: The Trust has 98 agencies in the labour supply chain.

**Question 4: Details of any existing Managed Service Programme or Provider (MSP) and/or Vendor Management System (VMS) used to manage temporary workers:**

**a. Name of the MSP and VMS.**



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Answer: The Trust has reviewed question 4a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here in question 1b:

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

**b. Date the contract was awarded.**

Answer: The Trust has reviewed question 4b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here in question 1d:

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

**c. Date of contract expiration.**

Answer: The Trust has reviewed question 4c of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here in question 1d:

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

**d. Name of the government procurement framework through which the MSP and VMS were procured.**

Answer: Procured via the crown commercial service's Workforce Alliance Framework.

**Question 5: Details of any upcoming retendering or renewal processes related to your MSP and VMS contracts:**

**a) Anticipated date for the retendering or renewal process to commence.**

Answer: The Trust does not have any plans to renew or retender the current arrangement, as it is looking for an alternative engagement and recruitment model.

**b) Name and contact information of the person responsible for overseeing the retendering or renewal process.**



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Answer: Not Applicable.



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