

**Information Governance**

Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

02 August 2023

**Our reference: FOI DA4731**

I am responding to your request for information received 10 May 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request:**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Question 1: For the use of agencies, please can you confirm if the trust works under, Non-Clinical Temporary and Fixed Term Staff CCS Framework RM6160 and the new CCS Non-Clinical Staffing Framework Agreement RM6277.**

Answer: Yes, the Trust works under these frameworks.

**Question 2: Please can you confirm the list of agencies that have supplied to the trust under the framework through the dates of January 2022 – December 2022.**

Answer:

- Athona Ltd
- Belmont Recruitment Ltd
- Castlefield Recruitment Ltd
- Day Webster Ltd
- Financial Data Management
- Hays Specialist Recruitment Ltd
- Michael Page International Recruitment Ltd
- Msi Recruitment Ltd
- Premium Staff Ltd
- Pulse Healthcare Ltd
- Real Staffing Group Ltd
- Roc Search Ltd
- Sanctuary Personnel Ltd
- Sensible Staffing Ltd
- Service Care Solutions Ltd
- Total Assist Recruitment Ltd
- Total Healthcare Partnership Ltd
- Tripod Partners
- Unity Healthcare Recruitment Ltd
- Venn Group Ltd
- Venture Partnership Ltd
- Westmeria Recruitment Ltd
- Your World Recruitment Ltd
- ICS Ingage Ltd
- NHS Jobs
- Pulse Healthcare
- Hunter Healthcare Resourcing Ltd
- Insight Executive Group Ltd
- Lantum.

**Question 3: For the same 12-month period, please can you provide the list of agencies that have supplied to you for non-clinical staff outside of the framework.**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record information on non-clinical staff supplied outside of the framework and is therefore unable to provide a response.



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**Question 4: Please outline your spending per agency, broken down by grade and speciality of roles or lots department for the above time period.**

- a. administration and secretarial roles
- b. finance, accounts and audit roles
- c. IT technicians, analysts and technical engineer specialists

Answer: Please see table below:

Agency	Specialty	Role Title	Grade	Total
Belmont Recruitment	Child and Adolescent Psychiatry	Admin	Band 4	£4,896.89
Belmont Recruitment	Corporate And Admin	Administration	Band 4	£4,111.60
Locummeds	Primary Care	Admin	Band 3	£252.00
Your World	Primary Care	Admin	Band 3	£1,399.20
Your World Recruitment Ltd	Primary Care	Admin	Band 3	£737.61
Your World	Primary Care	Admin	Band 3	£3,990.00
Your World	Primary Care	Receptionist	Band 3	£780.00
Your World	Primary Care	Receptionist/Admin	Band 3	£624.00
Grand Total				£16,791.30

Please note: The Trust only holds information on administrative staff.

**Question 5: Please can you confirm on what occasions you would look to go outside of the framework for non-clinical staffing?**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested on off framework resourcing for non-clinical staff and is therefore unable to provide a response.

**Question 6: Please can you confirm the highest agency hourly charge rate and their speciality for non-clinical staffing, for;**

- a. administration and secretarial roles
- b. finance, accounts and audit roles
- c. IT technicians, analysts and technical engineer specialists

Answer: a. £35/hr for Corporate and Admin speciality.  
 b. No data available.  
 c. No data available.

**Question 7: What contractual relationships are in place for supplying non-clinical staff for Temporary and Fixed Term Staff CCS Framework RM6160 and the new CCS Non-Clinical Staffing Framework Agreement RM6277.**



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- Answer:
- a. administration and secretarial roles
  - b. finance, accounts and audit roles
  - c. IT technicians, analysts and technical engineer specialists

The Trust contracts via a call-off order from the relevant CCS Frameworks.

- d. And who is responsible for managing them?

Dr Mohit Venkataram - Executive Director of Commercial Development.

**Question 8: Please Can you please provide me with the name, contact number & email address of the person responsible for agreeing non-clinical staffing contracts for your Trust?**

Answer: Dr Mohit Venkataram.  
Email: [mohit.venkataram@nhs.net](mailto:mohit.venkataram@nhs.net)  
020 7655 4000.

**Question 9: Please can you provide details of the names of the decision-makers who ultimately decide which agencies the Trust use for non-clinical staff for CCS Non-Clinical Staffing Framework Agreement RM6277 and the previous Non-Clinical Temporary and Fixed Term Staff CCS Framework RM6160**

Answer: Dr Mohit Venkataram.  
Email: [mohit.venkataram@nhs.net](mailto:mohit.venkataram@nhs.net)  
020 7655 4000.



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