

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

24 August 2023

Our reference: FOI DA4877

I am responding to your request for information received 3 August 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Under the Freedom of Information Act 2000, in line with transparency and confidentiality obligations in contracts and outsourced services, I request the following contact(s) information held by East London NHS Foundation Trust, subject to FOIA.

Definitions:

Virtual ward offers the management of patients via a digital platform to optimise the care of patients, support communication and enable the effective management of a patient's condition. Patients may measure agreed vital signs where relevant and enter data into an app or website.

Telehealth equipment/kit includes smart devices, digital platforms, apps, and devices designed to help remotely monitor people who live at home.

Question 1: Virtual wards remote monitoring services contract(s):

a. Is there a single remote monitoring services provider across all East London NHS Foundation Trust virtual wards, or are there multiple providers?

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here in Question 1:

<https://www.elft.nhs.uk/sites/default/files/2022-11/ANON%20Response%20-%20FOI%20DA4407.pdf>

b. Who is/are the contracted remote monitoring services provider(s) for virtual wards?

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here in Question 3a:

<https://www.elft.nhs.uk/sites/default/files/2022-11/ANON%20Response%20-%20FOI%20DA4407.pdf>

c. Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?

Answer: The contract covers logistics services.

d. What is a contract(s) Value (£)?

Answer: The Trust has reviewed question 1d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:



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(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here in Question 3b:

<https://www.elft.nhs.uk/sites/default/files/2022-11/ANON%20Response%20-%20FOI%20DA4407.pdf>

e. What is the contract(s) Start Date?

Answer: 1st January 2022.

f. What is the contract(s) Length (in months, years, please specify the term)?

Answer: 24 months.

g. Who is the contracting authority?

Answer: The Trust has reviewed question 1g of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here in Question 3:

<https://www.elft.nhs.uk/sites/default/files/2022-11/ANON%20Response%20-%20FOI%20DA4407.pdf>

h. Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?

Answer: Not applicable. Procured by Bedfordshire, Luton and Milton Keynes ICB.

Question 2: If there is no contract(s) in place, but virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:

- a. Is/was this pilot funded through the ICB, or is/was the funding allocated directly to East London NHS Foundation Trust, or any collaboratives, if so, which one?
- b. Who is/was the selected remote monitoring services provided for this pilot?
- c. What is/was the pilot Value (£)?
- d. What is/was the pilot Start Date?
- e. What is/was the pilot Length (in months, years, please specify the term)?

Answer: Not applicable.

Question 3: If there is a virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:

- a. What is the Value (£) spent on remote monitoring for virtual wards?



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b. What is the spent term monthly, quarterly, or annual?

Answer: Not applicable. Procured by Bedfordshire, Luton and Milton Keynes ICB.



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