

Information Governance

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2 August 2023

Our reference: FOI DA4614

I am responding to your request for information received 22 February 2023. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request:

**Question 1: Please provide agency spend for the staff group for the year 2022
Doctors, Nurses, Allied Health Professionals or Health Scientists
Non-Medical, Non-Clinical**

Answer: Please see table below:

Staff Group	Agency Spend
Doctors	£8,975,646
Nurses	£12,111,244.94
Allied Health Professionals (AHP)	£3,492,714
Healthcare Assistants	£1,658,899
Non-Medical/Non-Clinical	£2,650,370

**Question 2: Please provide bank spend for the staff group for the year 2022
Doctors, Nurses, Allied Health Professionals or Health Scientists,
Non- Medical, Non-Clinical**

Answer: Please see table below:

Staff Group	Bank spend
Doctors	£4,153,722
Nurses	£14,514,088
Allied Health Professionals (AHP)	£9,478,069
Healthcare Assistants	£11,219,053
Non-Medical/Non-Clinical	£5,399,791

**Question 3: Please confirm which model you have in place for managing the staff within each group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list
Doctors, Nurses, Allied Health Professionals or Health Scientists
Non-Medical, Non-Clinical**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3434.pdf

**Question 4: If you have a master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires.
Doctors
Nurses
Allied Health Professionals or Health Scientists
Non-Medical, Non-Clinical**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.



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**Question 5: Please confirm what percentage of bookings over the last 6 months have been within the NHSI/E agency caps (an approximation based on NHSI data submissions is fine)
Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical**

Answer: Please see table below:

	AHP/HS	Doctor	Non-clinical	Nursing
Oct-22	52%	11%	0%	53%
Nov-22	40%	17%	50%	48%
Dec-22	48%	54%	52%	51%
Jan-23	56%	28%	35%	33%
Feb-23	47%	18%	16%	36%
Mar-23	41%	11%	18%	35%

**Question 6: Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (note: this is not relevant for Nursing)
Doctors
Allied Health Professionals or Health Scientists
Non-Medical, Non-Clinical**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3434.pdf

**Question 7: Please confirm what percentage of bookings between April 2022 - Jan 2023, are processed with a VAT savings by your direct engagement provider.
Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical**

Answer: Only AHPs and Doctors are recruited via our direct engagement system. Between April 2022 - Jan 2023, the percentage of direct engagement bookings that attract a VAT savings was:

Staff Group	VAT Savings %
Allied Health Professionals (AHP)	58%
Medical Doctors	83%



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Question 8: Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical

Answer: Bank is managed internally.

Question 9: Is your bank managed via software? If so, please confirm which software. Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical

Answer: Health Roster.

Question 10: Please confirm what the percentage is on framework (for example, £6,650,000 – 99% framework / 20% off-framework”) for the year 2022 Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical

Answer: Please see table below:

Staff Group	ON FRAMEWORK %
Clinical Allied Health Professionals (AHP)	60%
Clinical Medical	48%
Non-Clinical Admin & Support	56%
Nursing	28%

Question 11: Please confirm what percentage is off-framework (for example, “£6,650,000 – 99% framework /20% off-framework”) for the year 2022 Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical

Answer: Please see table below:

Staff Group	OFF FRAMEWORK %
Clinical Allied Health Professionals (AHP)	40%
Clinical Medical	52%
Non-Clinical Admin & Support	44%
Nursing	72%

Question 12: Please confirm the direct engagement- DE% uptake for the year 2022 Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical

Answer: The direct engagement uptake for the year 2022 was 47%.

Question 13: Please confirm the direct engagement - DE provider Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-Medical, Non-Clinical

Answer: ICS Ingage.



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**Question 14: Please confirm the direct engagement- DE contract end date
Doctors, Nurses, Allied Health Professionals or Health Scientists, Non-
Medical, Non-Clinical**

Answer The contract end date is 8th November 2023.



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