

Information Governance

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26 September 2023

Our reference: FOI DA4725

I am responding to your request for information received 5 May 2023. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: For each of the specified years please provide your Trust's total IT spend on infrastructure:

(DEFINITION: This is the total IT spend for your trust and will include Hardware (eg laptops/Desktops) and Infrastructure (eg Cloud), as well as spend on external organisations providing services to your Trust.)

Answer: Please see table below:

2021/2022 [£]	2022/2023 [£]
Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i> The information requested is accessible here: Question 1: https://www.elft.nhs.uk/sites/default/files/2023-06/ANON%20Response%20-%20FOI%20DA4608.pdf	£5,160,555

Question 2: What percentage of your servers are virtualised?

(DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.)

Answer: Please see table below:

% Virtualised	Main supplier	Additional notes
90%	VMWare	N/A

Question 3: In relation to your Trust's servers please provide the requested information.

Answer: Please see table below:

Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend 2022/2023 [£]	Additional notes
120	Owned	Over five years	Dell and Cisco.	£1,447,314.	N/A



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Question 4: For each element detailed below, how does your organisation manage its data storage?

Answer: Please see table below:

	On Premises	Off Premises	Main supplier	Annual spend FY 2022/2023 [£]	Contract end date
<p>In-house data</p> <p>DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information centre</p>	<p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 3 https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4247.pdf</p>	Azure and AWS	VMWare	£34,972.	31/03/2027
<p>Shared service</p> <p>DEFINITION: The consolidation of business operations that are used by multiple parts of the same organization.</p>	<p>The Trust has reviewed your question regarding “shared service” under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 4: https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4247.pdf</p>				
<p>Data Storage Management</p> <p>DEFINITION: The management of various data storage methods used in the Trust</p>	EMC VMX	Azure and AWS	EMC	£11,494.00	31/03/24.
Other (please specify)	Not applicable				



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Question 5: Please outline your Trust's WiFi coverage for each element listed below.

Answer: Please see table below:

Question	Patient WiFi coverage	Staff WiFi coverage	% of organisation/ Campuses covered
Community wide (e.g. CoIN - Community of Interest Network)	Not applicable	Not applicable	Not applicable
Enterprise wide (whole campus)	100%	100%	100%
Main building only	100%	100%	100%
Sections of building(s) only	100%	100%	100%
Mobile phone signal enabled through WiFi	Zero	Zero	Zero
No. wireless networks are used in the trust	One	Two	100%

Question 6: For each device detailed below please provide the requested information

Answer: Please see table below:

	Average age of product (Years)	Number of devices across your organisation	Main supplier	Annual spend 2022/2023 [£]	Contract end date	Average length of contract (Years)
Smartphones	1-5 years old	6000 devices	Vodafone direct	£427,303	Smartphones are procured via NHS supply chains, for example CDW, and not subject to individual contracts specifically.	Not applicable
Laptops	1-5 years	6000 devices	Lenovo	£1,193,49 exclusive of VAT.	Laptops are purchased as devices and do not have contracts individually attached to them. Our reseller is CDW	Three years from date of purchase.
PCs	1-5 years old	3000 devices	Lenovo	£328,795.10 exclusive of VAT.	PCs are purchased as devices and do not have contracts individually attached to them.	Not applicable



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	Average age of product (Years)	Number of devices across your organisation	Main supplier	Annual spend 2022/2023 [£]	Contract end date	Average length of contract (Years)
Tablets	1-7 years old	600 devices	Apple	£83,041.50 exclusive of VAT.	Tablets (Samsung, Apple, Lenovo) are procured via NHS supply chains, for example CDW, and not subject to individual contracts specifically.	Not applicable
Other (please specify):	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable



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