

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

7 September 2023

**Our reference: FOI DA4938**

I am responding to your request for information received 6 September 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Do you have staff banks for each of the below staffing groups?**

**Medical and Dental  
Nursing and Midwifery  
AHP and HSS  
Admin and Clerical**

**Answer:** Yes.

**Question 2: What technology/systems do you use to manage bookings for your staff banks?**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Q4a

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

**Question 3: Are any of your staff banks managed by 3rd party providers?**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Q4a

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

**Question 4: If you answered yes to Q3, please state for each managed staff bank:**

- a. Who the provider is**
- b. The contract expiry date.**

**Answer:** Not applicable.



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