

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

26 September 2023

**Our reference: FOI DA4959**

I am responding to your request for information received 19 September 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

**Information Rights Coordinator**

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** I am following up on a request in accordance with the Freedom of Information Act 2000, which relates to adult safeguarding.

**Question 1:** Does your organisation have a panel or a 'hoarding panel', which focuses on supporting adults who hoard in their home?

**Answer:** No.

**Question 2:** If yes, please can you provide me with a copy of the policy/guidance/standard operating procedure/terms of reference that informs the remit of the panel?

**Answer:** Not applicable.

**Question 3:** Is there policy or guidance in the organisation to support staff, working with or encounter people who self-neglect?

**Answer:** Yes.

**Question 4:** If yes, please can you provide me with a copy?

**Answer:** The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2022-04/Safeguarding%20Adults%20Policy%20Quality%20Committee%20version%20-%20Final.docx>



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