

Information Governance

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25 October 2023

Our reference: FOI DA4903

I am responding to your request for information received 16 August 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to you under the Freedom of Information Act 2000 to request the following information from your NHS Mental Health Trust. Please may you provide me with:
(Please provide this data in a table format.)

Question 1: Does your NHS Trust have a Mental Health Urgent Assessment and Care Centre, which may otherwise be known as a Mental Health Clinical Assessment Unit, Mental Health Crisis Centre, Mental Health Crisis House or a similar service with a different name?

Answer: Yes.

Question 2: If yes to Q1, when did the service open?

Answer: Please see table below

Service	Date Opened
Beds and Luton CRHT	4 October 2021
Beds and Luton Emergency Mental Health Hubs	June 2020
Beds Crisis Team	Approx 20 years ago.
City And Hackney Crisis Therapy Service	January 2018
Luton Crisis Team	Approx 20 years ago.
Newham HUB	Dec 2019
Tower Hamlets Crisis Response	April 2019
Tower Hamlets Crisis Therapy Service	April 1995

Question 3: If yes to Q1, how many patients have used the service, broken down by month, since December 2022.

Answer: Please see table below:

Year / Month	Number of patients seen
2022 December	601
2023 January	711
2023 February	657
2023 March	698
2023 April	653
2023 May	720
2023 June	728
2023 July	795
2023 August	768

Question 4: If yes to Q1, how much has your Trust spent on this service to-date, broken down by month, since December 2022

Answer: Please see table below:

Year / Month	Amount Spent by Trust (£)
2022 December	1,853,672
2023 January	1,707,041
2023 February	1,801,129



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Year / Month	Amount Spent by Trust (£)
2023 March	1,972,212
2023 April	1,904,115
2023 May	1,906,841
2023 June	2,139,064
2023 July	2,021,440
2023 August	n/a

Question 5: If yes to Q1, what was the staff vacancy rate (as a percentage) for the service, broken down by month, since December 2022.

Answer: Please see table below:

Service	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
Beds and Luton CRHT	22%	25%	26%	25%	27%	25%	23%	23%	26%
Beds and Luton Emergency Mental Health Hubs	0%	0%	0%	0%	0%	0%	0%	0%	0%
Beds Crisis Team	28%	29%	25%	28%	25%	25%	24%	16%	7%
City And Hackney Crisis Therapy Service	3%	6%	2%	7%	3%	-3%	8%	15%	14%
Luton Crisis Team	28%	28%	28%	28%	21%	21%	21%	20%	20%
Newham HUB	13%	14%	21%	23%	24%	17%	0%	26%	26%
Tower Hamlets Crisis Response	13%	19%	25%	25%	19%	25%	19%	13%	25%
Tower Hamlets Crisis Therapy Service	7%	3%	-3%	-6%	0%	-3%	0%	9%	10%

Question 6: If yes to Q1, is the service still operational?

Answer: Yes.

Question 7: If no to Q6, when did this service close?

Answer: Not applicable.



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