

**Information Governance**

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2 October 2023

**Our reference: FOI DA4922**

I am responding to your request for information received 25 August 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request**

**The information I require is to do with the organisation's CCTV maintenance and support contract. Please can you send me the information stated below:**



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**Interim Chief Executive:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Question 1: Supplier of the contract for CCTV maintenance and support**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 1:

<https://www.elft.nhs.uk/sites/default/files/2022-05/FOI%20DA4046%20CCTV%20Maintenance.pdf>

**Question 2: How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)**

Answer: The annual spend for Rydon based on fixed contract value element only is £1.25m.

The maintenance spend for 2022-23 is £495,363.

**Question 3: What is the renewal date of this contract?**

Answer: Rydon – 30/04/2025.

**Question 4: 4. What is the duration of the contract?**

Answer: Rydon – Five years.

**Question 5: What is the review date of this contract? If possible the likely outcome of this review.**

Answer: Rydon – 31/01/2024.

**Question 6: The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 1:

[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3980.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3980.pdf)



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**Question 7: What is the total number of cameras in use/under this contract?**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 7:

<https://www.elft.nhs.uk/sites/default/files/2022-05/FOI%20DA4046%20CCTV%20Maintenance.pdf>

**Question 8: The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.**

Answer: Rydon – besides from CCTV, they provide a range of hard FM services, alongside a helpdesk support.

There is no formal contract in place for those other suppliers named.

**Question 9: Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details?**

Answer: Dr Mohit Venkataram, Executive Commercial Director, 020 7655 4000.

***If there is no CCTV maintenance contract in place:***

**Question 10: What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3980.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3980.pdf)

**Question 11: How much is the average annual spend on the in-house maintenance?**



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Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3980.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3980.pdf)

**Question 12: How many cameras are in use?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to him.*

There is no contract in place for CCTV maintenance only. The Trust does not hold the information requested and is therefore unable to disclose it to you.

**Question 13: Is there a plan to review this at any point, if so what would the date be?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to him.*

There is no contract in place for CCTV maintenance only. The Trust does not hold the information requested and is therefore unable to disclose it to you.

**Question 14: Who is in charge of overseeing the in-house maintenance?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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**Question 15: If there is no maintenance contract or in-house maintenance in place, is there an ad-hoc agreement?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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(b) if that is the case, to have that information communicated to him.*

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**Question 16: If yes, who is the supplier? Is this varies could you please list?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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(b) if that is the case, to have that information communicated to him.*

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**Question 17: If yes, what is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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**Question 18: If yes, how many cameras are in use?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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**Question 19: If yes, how much is the average annual spend on the ad-hoc agreement?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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(b) if that is the case, to have that information communicated to him.*

There is no contract in place for CCTV maintenance only. The Trust does not hold the information requested and is therefore unable to disclose it to you.

**Question 20: If yes, what is the date it is to be reviewed?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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