

Information Governance

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24 October 2023

Our reference: FOI DA4950

I am responding to your request for information received 13 September 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Freedom of information request - Robotic Process Automation

Please could you kindly assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation) under the freedom of information act.

Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.

Question 1: Does your trust currently used RPA (Robotic Process Automation)

Answer: Yes.

Question 2: Which departments within your trust currently use RPA (Robotic Process Automation)

Answer: Pharmacy Dispensary (Mile End).

Question 3: Who supplies your licensing for Robotic Process Automation

Answer: Dispensing Robot from BD – ROWA MAX.

Question 4. How many bots have your purchased and over what period?

Answer: The Trust has purchased one BOT, eight years ago.

Question 5. Who provides the professional development? is this in house or an external provider and if so, who?

Answer: The Trust has taken this question of 'professional development' as referring to on-going maintenance and support. This is initially in-house and then backed up by supplier.

Question 6. What is your total yearly budget spend on RPA in FYE 21/22

Answer: There is no specific budget for RPA, therefore it cannot be ascertained what the 21/22 spend was.

Question 7. What is your predicted spend on RPA for FYE 22/23

Answer: There is no specific predicted budget spend on RPA for 22/23

Question 8. Which departments have been identified for RPA projects

Answer: Pharmacy.

Question 9. Is the trust intending to expand the use of RPA

Answer: No.



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