

Information Governance

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25 October 2023

Our reference: FOI DA4954

I am responding to your request for information received 15 September 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Senior Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Please provide me with the below details;

Question 1: A list of the OFF-framework agencies used by the trust in the past 12 months.

Answer: Please see list below of off-framework agencies used by the Trust in the past 12 months:

Infermiera Healthcare Ltd
Archer Resourcing Ltd
Hunter Healthcare Resourcing Ltd
Kmi Recruitment Ltd
Thornbury Nursing Services
Chase Medical Ltd
Frontline Health Professionals Ltd
Lustro Ltd

Question 2: The average length of time a long-term agency placement is left vacant before being filled by the agencies who are ON framework in the past 12 months'

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 3: How many long-term bookings and individual shifts have been placed through OFF-framework agencies in the past 12 months' (Please separate individual shifts and long-term placements)

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record information on shifts booked through off-framework agencies as requested and is therefore unable to provide a response.

Question 4: Average cost per hour for Band 5, 6 and 7 agency workers paid to OFF-framework agencies in the past 12 months'

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:



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the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as banding is not recorded on invoices. The Trust is therefore unable to provide a response.

Question 5: Who in the trust has authority to approve the use of off-framework agencies (name and job title)

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.

Question 6: If authority to use off-framework agencies in the trust lies with a specific department i.e., temporary staffing/staffing solutions/agency bookings/NHSP or equivalents, then who in the trust has the authority to override such decision made by that department (name and job title)

Answer: Not applicable.



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