

Question 1a: Which internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	N/A	N/A	N/A	N/A	No official purchase by the Trust although it is used
Signal	N/A	N/A	N/A	N/A	Not used by the Trust
SMS	Vodafone/EE	Various	Unknown	N/A	No separate contract
Teams	N/A	N/A	60%	31 March 2024	
Other (e.g. pagers; please specify)	WebEx	WebEx	WebEx <10%	WebEx - 31 March 2024	

Question 1b: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	N/A	N/A	N/A	N/A	
Signal	N/A	N/A	N/A	N/A	Not used by the Trust
SMS	Vodafone/EE	Various	Unknown	N/A	No separate contract
Teams	N/A	N/A	N/A	N/A	
Other (please specify)	Paper letters	N/A	not held	N/A	

Question 2a: Do you currently have a remote monitoring solution?	Yes/No	Device Types (Please List)	Number of devices	Main suppliers (please list)	Total annual spend 2022/23 (£)	Contract end date	Additional notes
<p>DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc</p>	Yes	<p>DOCCLA Telehealth : BP, pulse, oxygen saturation, weight and temperature.</p> <p>Alivector device using a tablet device connected via internet and streamed via portal. In Newham CHS + Docobo Telehealth Solutions via tablet and Florence texting via a simple mobile device technology monitoring BP,Pulse,oxygen saturation,weight, temperature, weight and blood glucose</p>	<p>18 Devices from DOCCLA at present, the number is flexible based on clinical need.</p> <p>46 Alivector devices owned by ELFT</p>	<p>DOCCLA and in Newham - Docobo Telehealth and Florence texting technology supplied by mediaburst</p>	<p>Total annual spend for:</p> <p>a) Doccla - £76,893.06</p> <p>b) Mediaburst - £21,552.00</p>		

Question 2b: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No	Preferred Supplier	Expected types	Additional notes
Where you plan to implement new remote monitoring solutions, please provide details as requested	N/A	N/A	N/A	N/A

Question 3: For each of the network supply systems listed below, please provide the requested details	Main supplier	Total annual spend 2022/23 (£)	Contract renewal date	Additional notes
Mobile telecoms	Vodafone	£418,030.37	31 May 2024	
Data network (broadband)	Virgin Media	£747,366.97	27 July 2024	
<p>DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device</p>				
WiFi (hardware)	Cisco	£759,205.04	31 March 2024	
<p>DEFINITION: WiFi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet</p>				
CoN (if applicable) - Community of Interest Network	HSCN	£3,648.00	30 November 2023	
WAN (Wide Area Network)	Virgin Media	£747,366.97	27 July 2024	
<p>DEFINITION: WANs connect users and applications in geographically dispersed locations.</p>				
LAN (Local Area Network)	Virgin Media	£747,366.97	27 July 2024	
<p>DEFINITION: LANs connect users and applications in close geographical proximity (same building)</p>				
Other (please specify)	N/A	N/A	N/A	N/A

Question 4: Regarding your trust's mobile device management (MDM) policy, please provide details for each element below	Main Product	Main Supplier	Total annual spend 2022/23 (£)	Contract end date	Additional notes
Smartphones	Airwatch	Vodafone	£31,440	30 June 2024	Covers mobile and iPads
Laptops	N/A	N/A	N/A	N/A	
PCs	Airwatch	Lenovo	£810	30 June 2024	Some PCs built into Kiosk mode
Tablets	N/A	N/A	N/A	N/A	N/A
Other (please specify):					

Question 5a: Does your trust have any virtualised desktops?	Main product	Main Supplier	Total annual spend 2022/23 (£)	Number of virtual desktops	Contract end date	Additional notes
<p>DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.</p>	VDI	N/A	£0.00	N/A	31 March 2027	N/A

Question 5b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	Yes	VMWare	500 - 2000	Year 1 500 desktops, Year 2 up to 2,000, Full 3-5 year plan, circa 6000 - 10000 desktops