

Information Governance

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02 October 2023

Our reference: FOI DA4948

I am responding to your request for information received 12 September 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: In accordance with the Freedom of Information Act, please can you provide me with the following information:

Question 1: Is the trust working with any external consultancies around digital projects?

Answer: Yes.

Question 2: If yes, which consultancy firms?

Answer: Portico Consulting and Gartner.

Question 3: If yes, which digital projects?

Answer: Strategy and overall project portfolio support for programmes when required.

Question 4: What are the trust's digital priorities in 2023/2024?

Answer: For 2023/24 the Trust's focus is on the digital infrastructure including networks, service and storage, VDI and Wi-Fi.

Question 5: What Electronic Patient Record (EPR) does the trust use?

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

<https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4202.pdf>

Question 6: When is the EPR contract end date?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Questions 5 and 10

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4020.pdf>

Question 7: Are there plans to procure a new EPR within the next 12 months?

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:



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(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 6

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4940.pdf>

**Question 8: How is the trust supported with technology?
E.g. In-house team,**

Answer: Tech support is in-house with the support of strategic partners.

Question 9: Outsourced Commercial provider. If yes, which organisation?

Answer: The Trust works with a number of strategic partners to ensure sufficient support is in place. For example the network, applications, digital infrastructure and systems. Organisations include Telefonica Tech, VMware, Virgin Media and Access Group.

Question 10: NHS Shared Services. If yes, which NHS trust provides support?

Answer: Cambridge Community Services provide SystemONE support; Shared Business Service (SBS) provides Oracle support.



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