

Information Governance

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27 October 2023

Our reference: FOI DA4963

I am responding to your request for information received 20 September 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

Question 1: Network Provider(s) –

Please provide me with the network provider name (e.g., EE, Telefonica, Vodafone, Three)

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4924.pdf>

Question 2: Annual Average Spend for each Network Provider –

a. Can you please provide me with the average annual spend over the last 3 years.

Answer: Please see table below:

Provider	Average expenditure over last three years
EE LTD	40,991.93
Vodafone LTD	381,706.18

b. If this is a new contract, can you please provide the estimated annual spend.

Answer: Not applicable.

Question 3: Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.



East London NHS Foundation Trust does not record the number of connections broken down by type as requested and is therefore unable to provide a response.

Question 4: Duration of the contract- please state if the contract also includes contract extensions for each provider.

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3 and 4.

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4924.pdf>

Please note the Trust does not have a contract with EE.

Question 5: Contract Start Date-

Please can you provide me with the start date of the signed agreement.

Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

Answer: 21 September 2015.

Question 6: Contract Expiry Date-

Please can you provide me with the expiry date of the signed agreement. (Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.)

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4924.pdf>

Question 7: Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

Answer: The contract is reviewed every three months.



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Question 8: The person in the organisation responsible for this particular contract.

Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.
Tel: 0207 655 4000.
Email: mohit.venkataram@nhs.net

Question 9: If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Answer: Not applicable.

Question 10: Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

Answer: Not applicable.

Question 11: Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

Answer: The rolling contract is reviewed every three months.

Question 12: If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

Answer: Not applicable.



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