

Information Governance

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17 November 2023

Our reference: FOI DA4994

I am responding to your request for information received 9 October 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: This is a request for the following information under section 1(1) Freedom of Information Act 2000. This request concerns Community Mental Health Services in Bedfordshire, specifically Crombie House, Leighton Buzzard

Question 1: Please supply the job description and person specifications for an Agency Nurse (e.g Agency CPN)?

Answer: Please see attached Appendix 1.

Question 2: Which recruitment agencies are used to recruit Agency Nurses?

Answer: MSI Recruitment Ltd.
Tripod Partners.
HCL Workforce Solutions.
Eden Brown Ltd.

Question 3: In respect of patients subject to a Community Treatment Order within the meaning of section 17A Mental Health Act 1983, do care-co-ordinators have targets to meet, in respect of making contact with a patient every single calendar month without exception. E.g. strictly within the black and white checkbox of the relevant month of July, August, September (and not even a day before or after that month) etc?

Answer: There are no national targets in respect of care co-ordinators making contact with service users.

Question 3a: If so please supply a copy of this written policy (or other document)?

Answer: Not applicable.

Question 3b: If so, does this policy vary depending on whether the care co-coordinator is qualified as a social worker, a CPN (employed by ELFT), or an agency nurse?

Answer: Not applicable.

Question 4: Please outline the pay of an agency nurse, including basic salary, overtime, commission and bonuses. Both generally and particularly when linked to targets such as making contact with a patient each month?

Answer: The Trust does not hold the information regarding agency nurse basic salary, commission or bonus. Having reviewed invoices, the cost average per hour is around £36.60 excluding VAT.



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