

**Information Governance**

Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

16 November 2023

**Our reference: FOI DA5016**

I am responding to your request for information received 19 October 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?**

Answer: The last networking refresh took place on 14 August 2023.  
The next refresh is planned for 13 August 2027.

**Question 1a: What would you like to improve upon in your next refresh?**

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 1b: Could you please confirm the supplier for your current contract and the vendor that you are using?**

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question: 3

<https://www.elft.nhs.uk/sites/default/files/2023-10/FOI%20DA4820%20-%20Appendix%201.pdf>

**Question 2: When was your last Wi-Fi refresh, and when is the next refresh planned?**

Answer: The Trust's last WiFi refresh was in April 2023.  
The next refresh is planned for April 2025.

**Question 2a: What would you like to improve upon in your next refresh?**

Answer: The Trust has reviewed question 2a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



**Question 2b: Could you please confirm the supplier for your current contract and the vendor that you are using?**

Answer: The Trust has reviewed question 2b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-10/FOI%20DA4820%20-%20Appendix%201.pdf>

**Question 3: When was your last Telephony Hardware refresh, and when is the next refresh planned?**

Answer: The current telephony hardware refresh is ongoing until July 2024. The next refresh is planned for April 2025.

**Question 3a: What would you like to improve upon in your next refresh?**

Answer: The Trust has reviewed question 3a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 3b: Could you please confirm the supplier for your current contract and the vendor that you are using?**

Answer: The Trust has reviewed question 3b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-10/FOI%20DA4820%20-%20Appendix%201.pdf>

**Question 4: When was your last Unified Communications refresh, and when is the next refresh planned?**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

Answer: The current United Communication refresh is ongoing until 24<sup>th</sup> July 2024.  
The next refresh is planned for April 2025.

**Question 4a: What would you like to improve upon in your next refresh?**

Answer: The Trust has reviewed question 4a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 4b: Could you please confirm the supplier for your current contract and the vendor that you are using?**

Answer: The supplier is Unified Communications. The Vendor is Virgin Media.

**Question 5: Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?**

Answer: The Trust currently has a SD-WAN project in progress.

**Question 5a: If yes, could you please confirm the supplier for your current contract and the vendor that you are using?**

Answer: The current supplier is Virgin Media O2 Business. The vendor is Dell.

**Question 6: What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?**

The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 5

[https://www.elft.nhs.uk/sites/default/files/2023-07/anon\\_response\\_foi\\_da4691.pdf](https://www.elft.nhs.uk/sites/default/files/2023-07/anon_response_foi_da4691.pdf)

**Question 6a: Can you confirm contract dates and vendors?**

Answer: The Trust has reviewed question 6a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

Question 21 and Question 20

[https://www.elft.nhs.uk/sites/default/files/2023-07/anon\\_response\\_foi\\_da4691.pdf](https://www.elft.nhs.uk/sites/default/files/2023-07/anon_response_foi_da4691.pdf)

**Question 7: Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?**

Answer: Yes.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor