

Information Governance

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28 November 2023

Our reference: FOI DA5048

I am responding to your request for information received 8 November 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: We are a team of researchers from the Centre for Translation Studies (CTS) at the University of Surrey. CTS is a centre of excellence, conducting research on translation practices and use of translation technologies, and we are interested in learning more about the use of translation services and technology in the public sector.

Please find attached a list of questions as a Freedom of Information (Fol) request, on the use, training and policies regarding translation services and technology in your organisation. We would appreciate it if you did your best to complete the questionnaire with answers that fully represent your organisation's practices and policies.

Answer: Please see attached Appendix 1.



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