

Information Governance

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21 December 2023

Our reference: FOI DA5045a

I am responding to your request for information received 14 November 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: What would the estimated time be to collate data for the last 3 years (rather than 5 years) for each of the questions? E.g.
a. 2022/23
b. 2021/22
c. 2020/21

Question 1: How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:
a. 2022/23
b. 2021/22
c. 2020/21

Answer: Please see table below

Year	Number of reported incidents
2022/23 Apr 22 to Mar 23	961
2021/22 Apr 21 to Mar 22	909
2020/21 Apr 20 to Mar 21	707

Question 2: What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:
a. 2022/23
b. 2021/22
c. 2020/21

Answer: Please see table below

Year	Percentage MEDR within 72hrs
2022/23 Apr 22 to Mar 23	86.6%
2021/22 Apr 21 to Mar 22	91.3%
2020/21 Apr 20 to Mar 21	95.8%

Question 3: Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, in the past five financial years as follows:
a. 2022/23
b. 2021/22
c. 2020/21

Answer: Number of WTE pharmacists and pharmacy technicians - 65

Data is not collected on an annual basis, as such information is not available for previous years.

Question 3a: and the vacancy rate for full-time equivalent pharmacists, in the past five financial years as follows:
a. 2022/23
b. 2021/22
c. 2020/21

Answer: Number vacancies - 7.5 WTE = 18.7%

Data is not collected on an annual basis, as such information is not available for previous years.



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Question 3b: and the vacancy rate for pharmacy technicians, in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21

Answer: Number vacancies – 4 WTE = 16%

Data is not collected on an annual basis, as such information is not available for previous years.

Question 4: What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response. We are a mental health trust so do not aim to visit all beds / wards on a daily basis.

Original Request DA5045: Under the freedom of information act 2000 I'm requesting the following information on NHS hospital pharmacy services at your trust:



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Question 1: How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information and in order to collate this information, staff would have to analyse, check and manually categorise data, and estimates that it would take one hour to collate.

Question 2: What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request for information and in order to collate this information which is not held centrally, staff would have to collate, analyse and manually categorise data from four inpatient sites. This is estimated to take four hours.

Question 3: Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21



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- d. 2019/20
- e. 2018/19

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The Trust has reviewed your request for information and in order to collate this information, which is not held centrally, staff would have to collate, analyse and manually categorise data from multiple sites across the Trust. This is estimated to take six hours.

Question 3a: and the vacancy rate for full-time equivalent pharmacists, in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request for information and in order to collate this information, which is not held centrally, staff would have to collate, analyse and manually categorise data from multiple sites and teams across the Trust. This is estimated to take six hours.

Question 3b: and the vacancy rate for pharmacy technicians, in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

Answer: Section 12(1) of the Freedom of Information Act 2000 states:



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- b. 2021/22
- c. 2020/21
- d. 2019/20
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