

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

8 December 2023

Our reference: FOI DA5052

I am responding to your request for information received 10 November 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Has the Trust used recruitment agencies to recruit temporary non-medical non-clinical staff?

Answer: Yes.

Question 1a: If so, please confirm the total agency spend on non-medical non-clinical temporary staff for the period April 2022 to April 2023.

Answer: The total agency spend for April 2022 was £126,857.

The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested (from May 2022 – April 2023) is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2023-08/Response%20FOI%20DA4751%20-%20Appendix%201.pdf>

Question 1b: Please provide a breakdown of your answer to question 1a, splitting the spend by job title/banding

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested (from May 2022 – April 2023) is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2023-08/Response%20FOI%20DA4751%20-%20Appendix%201.pdf>

Please note: the information for April 2022 is not available.

Question 2: Has the Trust used recruitment agencies to recruit permanent non-medical non-clinical staff?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4553.pdf>



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Question 2a: If so, please confirm the total agency spend on non-medical nonclinical permanent staff for the period April 2022 to April 2023

Answer: The Trust has reviewed question 2a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2a

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4553.pdf>

Question 2b: Please provide a breakdown of your answer to question 2a, splitting the spend by job title/specialism.

Answer: The Trust has reviewed question 2b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2a

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4553.pdf>

Question 3: Does the Trust have a Bank to provide temporary workers, if so, what is the name of the Bank and the agency contact within the Bank

Answer: The staff bank is managed in-house.

Question 4: Please provide the contact name of the person responsible for authorising the supply of non-medical nonclinical permanent staff via recruitment agencies?

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.
Email: mohit.venkataram@nhs.net

Question 5: Please provide the contact name of the person responsible for authorizing the supply of non-medical nonclinical temporary staff via recruitment agencies?

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.
Email: mohit.venkataram@nhs.net

Question 6: For the same 12-month period, please can you provide the list of recruitment agencies that have supplied to you for non-clinical staff outside of the framework.

Answer: Computer Futures
Seven Resourcing Ltd



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Question 7: Please outline your spending per agency, broken down by grade and speciality of roles or lots department for the above time period.

Answer: Please see appendix 1 attached.

Question 8: Please can you confirm on what occasions you would look to go outside of the framework for non-clinical staffing?

Answer: The Trust would not normally go outside the framework, unless there is a serious risk to safer staffing and we are unable to secure via the framework – but only after exhausting all options to secure a worker via the framework.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor