

**Information Governance**

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20 December 2023

**Our reference: FOI DA5074**

I am responding to your request for information received 22 November 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** I am writing to request information under the freedom of information act regarding your organisations rostering utilisation. Please can you complete the below questions.

**Question 1:** Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.

**a) Medical & Dental**

**Answer:** Not applicable.

**b) Nursing & Health Care Assistants**

**c) Scientific, Therapeutic & Technical Staff including of Allied Health Professionals**

**d) Administration and Estates**

**Answer:** The Trust has reviewed question 1b, 1c, and 1d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 1:

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4918.pdf>

**Question 2:** Please list below the staffing groups where e-rostering is currently live and being used?

**Answer:** All Agenda for Change staff groups.

**Question 3:** Please tick the below Medical Specialities that are currently rostered on the system-

**a) General Medicine**

**b) General Surgery**

**c) Anaesthetics**

**d) Obstetrics and Gynaecology**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*

*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide the services as described in this request. We are therefore unable to provide a response.



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**Question 4: What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-**

- a) Medical & Dental
- b) Nursing & Health Care Assistants
- c) Scientific, Therapeutic & Technical Staff including of Allied Health Professionals
- d) Administration and Estates

Answer: All Agenda for Change Staff groups including:  
Allied Health Professionals: 90% (Substantive, Bank and Agency).  
Medical & Dental Staff: 10% (Agency only)  
Administration and Estates.

**Question 5: What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 7:

[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3772.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3772.pdf)

**Question 6: What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Suppliers - Question 1:

[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3772.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3772.pdf)

Contract end date - Question 3:

[https://www.elft.nhs.uk/sites/default/files/2023-10/anon\\_response\\_-\\_foi\\_da4939.pdf](https://www.elft.nhs.uk/sites/default/files/2023-10/anon_response_-_foi_da4939.pdf)

**Question 7: What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?**

Answer: The annual cost for the rostering software in the last financial year was £4,764.00.



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**Question 8: Are there any exit costs incurred for changing rostering supplier/ suppliers? If yes, please state the exit cost for each supplier.**

Answer: There are no defined exit fees within the contract.

**Question 9: Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.**

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 20:

[https://www.elft.nhs.uk/sites/default/files/2022-01/anon\\_response\\_-\\_foi\\_da3772.pdf](https://www.elft.nhs.uk/sites/default/files/2022-01/anon_response_-_foi_da3772.pdf)

**Question 10: From the table below please indicate which interfaces are being used and at what frequency?**

Answer: Please see table below:

<b>Interface</b>	<b>In/Out</b>	<b>Daily</b>	<b>Weekly</b>	<b>Monthly</b>	<b>Ad Hoc</b>
ESR Generic Attendance Inbound Interface	Out			Yes	
ESR Generic Absence Inbound Interface	Out			Yes	
ESR Generic Outbound Interface	In	Yes			
E-Job Planning	In/Out	N/A	N/A	N/A	N/A
Junior Doctors	In/Out	N/A	N/A	N/A	N/A
Staff bank / agency	In/Out		Yes		
Identity Provider Servers	In/Out	N/A	N/A	N/A	N/A



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